

# B. A. INTERNATIONAL HOSPITALITY ADMINISTRATION

(2011-12 Session)



## RECOGNITION

IGNOU is a Central University established by an Act of Parliament in 1985 (Act No. 50 of 1985). IGNOU Degrees/Diplomas/Certificates are recognised by all members of the Association of Indian Universities (AIU) and are recognised at par with Degrees/Diplomas/Certificates of all Indian Universities/Deemed Universities/Institutions vide UGC Circular No. F. 1-52/2000 (CPP-II), dated May 5, 2004, and AIU Circular No. EV/B(449)/94/176915-177115, dated January, 1994.

**Before filling up the application form, please ensure that you are medically fit and fulfil the minimum eligibility criteria prescribed for the programme.**

June, 2011  
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*Further information on the Indira Gandhi National Open University Programmes may be obtained from the University's office at Maidan Garhi, New Delhi — 110 068, or its website <http://www.ignou.ac.in>.*

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Designed by **IANS Publishing**

## IMPORTANT POINTS TO NOTE

- 1. Eligibility Qualification:** Pass in 10+2 examination from a recognised Board/University or its equivalent qualification, with English as one of the compulsory subject
- 2. Duration of the Programme:** Three years
- 3. Programme Centre for Study:** Please refer to the list of Programme Centres given in the Prospectus
- 4. Where to Submit the Application:** At the relevant Programme Centre where you intend to study
- 5. Sale of Application and Prospectus:** From 15th June, 2011 to 31st August, 2011
- 6. Last date for Submission of Application at the relevant Programme Centres:** 14th August, 2011 (Without late fine)
- 7. Mode of Admission:** Based on marks obtained in 10+2 examination, along with Programme Centre-approved procedures
- 8. Programme Fee:** Maximum Rs. 1,00,000 per annum (please contact the relevant Programme Centre for details)
- 9. Last Date for Payment of Fee:** 14th August to 31st August, 2011 (With late fine)
- 10. Mode of Payment of Fee for the First Year:**
  - **IGNOU component:** Bank Demand Draft for Rs. 19,500 in favour of IGNOU payable at New Delhi
  - **AH&LEI component:** Payable to Programme Centre as per the agreement between AH&LEI and Programme Centre
  - **Programme Centre component:** Contact the Programme Centre for details
- 11. Commencement of Academic Session:** 16th August, 2011

STUDENT HANDBOOK AND PROSPECTUS

# School of Tourism & Hospitality Services Sectoral Management

**B.A. International  
Hospitality Administration**  
(2011-2012 Session)

A Programme of



**Indira Gandhi National  
Open University**

(Central University established by an Act of Parliament)



Incorporating the Courses of

**American Hotel & Lodging  
Educational Institute**

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- acquisition of professional qualifications,
- continuing education and professional development at work place,
- self-enrichment,
- diversification and updation of knowledge, and
- empowerment.

## 1.6 Course Preparation

Learning material is specially prepared by experts drawn from different universities and specialised institutes in the area spread throughout the country, as well as in-house faculty. This material is scrutinised by the content experts, supervised by instructors/unit designers and edited by language experts at IGNOU, before it is finally sent for printing. Similarly, audio and video cassettes are produced in consultation with the course writers, in-house faculty and producers.

The material is previewed and reviewed by the faculty as well as outside experts, and edited/ modified, wherever necessary, before they are finally dispatched to the students and study centres and telecast through *Gyan Darshan*.

## 1.7 Credit System

The University follows the 'Credit System' for most of its programmes. Each credit in our system is equivalent to 30 hours of student study, comprising all the learning activities (i.e. reading and comprehending the print material, listening to audio, watching video, attending counselling sessions, teleconference and writing assignment responses).

Thus, a 4-credit course involves 120 hours of study. This helps the learner know the academic effort he/she has to put in to successfully complete a course. Completion of an academic programme (degree or diploma) requires successful completion of the assignments, practical projects and the term-end examination of each course in a programme.

## 1.8 Programme Delivery

BA-IHA programme is delivered through Programme Centres approved by IGNOU.

## 1.9 Evaluation System

The system of evaluation for this programme includes:

1. Continuous evaluation, mainly through assignments, which are tutor-marked;
2. The term-end examinations;
3. Project work; and

## 4. Internship.

The evaluation of learners depends upon various instructional activities undertaken by them. A learner has to write assignment responses compulsorily before taking the term-end examination to complete the programme. A learner has to submit tutor-marked assignments (TMA) to the coordinator of the Programme Centre concerned, to which s/he is attached. A learner should keep duplicate copies of assignment responses of TMA that may be required to be produced at the Student Evaluation Division (SED) on demand. Term-end examination is conducted at various examination centres spread all over the country in April and October.

### 1.9.1 Term-end Examination and Payment of Examination Fee

The University conducts term-end examinations twice a year in the months of April and October. Students are permitted to appear in term-end examination subject to the conditions that registration for the courses, in which they wish to appear, is valid, the minimum time to pursue these courses have not lapsed and they have also submitted the required number of assignment(s), if any, in those courses by the due date. Examination fee @Rs.50/- per course is required to be paid either through cash or through demand drafts.

## 2. AN INTRODUCTION TO AMERICAN HOTEL & LODGING EDUCATIONAL INSTITUTE (AH&LEI)

American Hotel & Lodging Association, founded in 1910, has about 15,000 member properties worldwide, representing more than 2 million guest rooms. The Educational Institute, established in 1953, is among the premier sources for delivering quality Hospitality education, training and professional certification that serves the needs of the hospitality schools and industries worldwide.

## 3. B.A. INTERNATIONAL HOSPITALITY ADMINISTRATION

### 3.1 Hospitality Administration

This innovative programme from IGNOU, incorporating courses of AH&LEI, is a first-of-its-kind offerings in the learning system. It combines the strength of both IGNOU and AH&LEI in providing suitable educational programmes for socio-economic benefit.

It incorporates the flexibility of distance and continuing education with conventional learning system and provides for



## 4.5 Who Qualifies for Admission under Physically-Handicapped Category

### (a) Orthopaedically-Handicapped Candidates

Only those Orthopaedically-Handicapped Candidates, who have locomotion disability or cerebral palsy with locomotion impairment of a minimum of 40 per cent and a maximum of 75 per cent and fall in the following categories, are eligible to apply.

BL – Both legs affected but not arms.

OA – One arm affected (R or L)

a. Impaired reach

b. Weakness of grip

c. Ataxia

OL – One leg affected (R or L)

MW – Muscular weakness and limited physical endurance

### (b) Visually-Handicapped Candidates

Only those Visually-Handicapped Candidates, who suffer from any one of the following conditions, are eligible to apply.

● Visual acuity not exceeding 6/60 or 20/200 (Swollen) in the better eye with correcting lenses.

● Limitation of the field of vision subtending an angle of 20 degree or worse.

### (c) Hearing-Impaired Candidates

Only those hearing-impaired candidates, who have disability between 40 per cent to 75 per cent, shall be eligible.

#### Medical Certificate-issuing Authority for PH Candidates

At the time of submission of application, Physically-Handicapped Candidates will be required to necessarily attach a copy of physical-handicapped certificate issued by Chief Medical Officer (CMO) of a Central Govt./State Govt./Municipal Corporation-run hospitals only. Such candidates are required to produce the original medical certificate, both at the time of counselling and admission to the institute.

## 4.6 Reservation for Kashmiri Migrants (Subject to Notification from Ministry of HRD for Academic Session 2011-2012)

One seat (Supernumerary) in each Programme Centre is provided for registered Kashmiri Migrants. Candidates registered with different State Governments should produce proof of migrant registration in original at the time of counselling and should attach an attested copy thereof with the application form.

## 5. FEE STRUCTURE

### 5.1 Prospectus with Application Fee

Prospectus with Application can be obtained from Registrar

(SRE), IGNOU, Maidan Garhi, New Delhi-110068 or Programme Centres at a cost of Rs 350/- by post or Rs 250/- in person or downloaded from the IGNOU website www.ignou.ac.in. Downloaded applications should accompany a draft for Rs. 250 in favour of IGNOU payable at New Delhi.

### 5.2 Programme Fee

The programme fee is fixed at a maximum of Rs. 3,00,000 for the entire three-year period, not exceeding Rs.1,00,000 per year. The fees to be paid to the Programme Centres may vary from one institute to another. Candidates are strongly recommended to make enquires regarding fees, etc. well in advance before exercising choice for the Programme Centres, while filling up the application form.

Once the candidate is selected and admission offer is sent; the student has to pay the first term fee within the stipulated time. If the programme fee is not paid within the stipulated time, offer of admission shall be given to the next candidate in the merit list and no claim will be entertained. Merit- and need-based scholarships may be offered by the Programme Centres. Details may please be obtained directly from the Programme Centres.

The fees are subject to revision from time to time.

### 5.3 Refund of fees

Admission fee is not refundable under any circumstances.

In the event of any information furnished by a candidate being found incorrect or misleading, the candidature of such candidate shall be liable to cancellation by the University at any time and the candidate shall not be entitled to refund of any fee paid by the candidate to the University/AH&LEI/ Programme Centre.

#### Note:

1. **Examination Fee:** For IGNOU component of BA-IHA, a student shall pay Rs. 50 per course to appear in each examination.

2. The above fee does not include hostel, mess or other minor charges.

3. The fee charged at each Programme Centre may vary from one centre to another considering local conditions, however not exceeding Rs. 1,00,000 per year.

## 6. UNIFORM

Uniform is intrinsic to the discipline of the hotel industry. All the students admitted to BA (IHA) Programme will have to wear the prescribed uniform. Students are expected to dress up decently. Students without uniform will not be allowed to sit in the class and will be marked absent.

## **7. COMMENCEMENT OF ACADEMIC SESSION**

Academic Session 2011-2012 will commence on August 16, 2011, at all the approved Programme Centres.

## **8. TRAINING**

Completion of industrial exposure training (5 ½ months – 22 weeks) is a pre-requisite for a student to be promoted to the next academic term. Students have to complete the training at the same place where they are deputed. No part training will be considered.

## **9. TEACHING AND EXAMINATION SCHEME FOR BA-IHA PROGRAMME**

There will be continuous examinations during the academic year and one annual term-end examination, conducted at the end of each year.

Class tests, practicals and assignments are part of the continuous evaluation system. Completion of these are pre-requisite for terminal examination. The marks of the same will be added to the Final Test.

### 1st Year Courses

#### AH&LEI Component

| No. | Course Code | Course                        | Credits |
|-----|-------------|-------------------------------|---------|
| 1   | EI 333      | Front Office Management       | 8       |
| 2   | EI 338      | Housekeeping Management       | 8       |
| 3   | EI 349      | Food & Beverage Service Mgmt. | 8       |
| 4   | EI 345      | Food Production               | 8       |
|     | Total       |                               | 32      |

#### IGNOU Component

| No. | Course Code | Course                          | Credits |
|-----|-------------|---------------------------------|---------|
| 1   | TS-1        | Foundation Course in Tourism    | 8       |
| 2   | BEGE-103    | Communication Skills in English | 8       |
|     | Total       |                                 | 16      |

**Total Credits for 1st Year — (IGNOU + AH&LEI) — 32 + 16 = 48**

### 2nd Year Courses

#### AH&LEI Component

| No. | Course Code | Course                                  | Credit |
|-----|-------------|---|--------|
| 1   | EI 250      | Supervision in the Hospitality Industry | 6      |
| 2   | EI 387      | Security & Loss Prevention Management   | 6      |
|     | Total       |   | 12     |

#### IGNOU Component

| No. | Course Code | Course                     | Credits |
|-----|-------------|----------------------------|---------|
| 1   | TS-7        | Human Resource Development | 8       |
| 2   | TS-3        | Management in Tourism      | 8       |
|     | Total       |                            | 16      |

#### Industrial Training

| No. | Course Code | Course                         | Credits |
|-----|-------------|--------------------------------|---------|
| 1   | IT-1        | Industrial Training (22 Weeks) | 6       |

**Total Credits for 2nd Year — (IGNOU + AH&LEI + Training) — 12 + 16 + 6 = 34**

### 3rd Year Courses

#### AH&LEI Component

| No. | Course Code | Course                               | Credits |
|-----|-------------|--------------------------------------|---------|
| 1   | EI 472      | Hospitality Sales & Marketing        | 6       |
| 2   | EI 261      | Basic Hotel & Restaurant Mgmt.       | 6       |
| 3   | EI 424/478  | Resort Mgmt. or Convention Mgmt.     | 6       |
| 4   | EI 468      | Managing Tech. in the Hosp. Industry | 6       |
| 5   |             | Visiting Expert Speakers             |         |
|     |             | Total                                | 24      |

#### IGNOU Component

| No. | Course Code | Course  | Credits |
|-----|-------------|---|---------|
| 1   | BHY 011     | Understanding International Tourist: Profile and Market | 8       |
|     |             | Total   | 8       |

#### Internship (Field) Project Report

| No. | Course Code | Course                            | Credits |
|-----|-------------|-----------------------------------|---------|
| 1   | IT-2        | Internship (Field) Project Report | 6       |

**Total Credits for 3rd Year — IGNOU + Project + AH&LEI = 24 + 8 + 6 = 38**

**Total Credits for Three Years — IGNOU + AH&LEI + Training + Project = 120**

## **10. PERFORMANCE REQUIREMENT**

- 1) Minimum required attendance percentage (i.e. 70 per cent on theory classes and 80 per cent on practical) is mandatory.
- 2) The student's continuous satisfactory performance in class tests, assignments, journal submission, Terminal Examination, etc.
- 3) The student's satisfactory completion of industrial training.
- 4) No dues in the accounts department.

## **11. PERFORMANCE COMPLETION CERTIFICATE**

Only those students, who complete the industrial training and the programme successfully with required attendance and percentage of marks in each component (assignment, practical and term-end examinations) of each course, are eligible for Programme Completion Certificate.

Students who pass the courses will receive the individual certificates from American Hotel & Lodging Educational Institute, U.S.A. for AH&LEI courses and Grade Card for IGNOU courses.

## **12. DEGREE CERTIFICATE**

Students who receive the Programme Completion Certificate and pass in all the AH&LEI courses, practical, industrial exposure training and IGNOU courses will be awarded B.A. International Hospitality Administration Degree by IGNOU.

### 13. ADDRESSES AND CODES OF PROGRAMME CENTERS

| Sl.# | State          | Name & Address of the Programme Centre  | Programme Centre Code | Intake |
|------|----------------|---|-----------------------|--------|
| 1.   | Andhra Pradesh | Indo American School of Tourism 'Indo American Valley' Sankaram Campus, Batlapudi Post, Anakapalle Mandal, Visakhapatnam – 531001<br>Contact number(s): 08924 – 207226, 221186, 9393333123<br>Email: principal@indoamericanin.org<br>msrraju@indoamericanin.org | BA-IHA 02             | 120    |
| 2.   | Gujarat        | Gujarat Institute of Hotel Management<br>VAID House, Behind Sun Pharma Research Centre,<br>Next to Ashwamegh-1, Akota, Vadodara -390020<br>Contact number(s): 0265-2331112, 3293346, 09825033907<br>E-mail: gihmbaroda@yahoo.com.                               | BA- IHA 04            | 80     |
| 3.   | Gujarat        | AIMS Hotel Management College,<br>AIMS Education Campus,Vadtal-Vidyanagar Road,<br>Bakrol, Anand- 388315<br>Contact number(s): 02692- 239246/ 239247<br>Fax : 02692- 239248 E-mail info@aims.edu.in, ignou@aims.ac.in   | BA-IHA 05             | 80     |
| 4.   | Gujarat        | Asia Pacific Institute of Management,<br>Asia Pacific House,<br>Vidhyavihar Colony, Off. Hotel Fortune Landmark,<br>Usmanpura, Ahmedabad - 380013<br>Contact number(s): 079-27551640, 07698011000<br>E-mail: adim@apimindia.ner                                 | BAIHA-07              | 80     |
| 5.   | Gujarat        | Jindal School of Hotel Management,<br>8th floor, Hotel Surya Palace, Opp. Parsi Agiari,<br>Sayajigunj, Vadodara - 390005<br>Email: gautam.jshm@gmail.com, sri.jshm@gmail.com  | BAIHA-08              | 40     |
| 6.   | Gujarat        | Cambay Institute of Management<br>Opp.Hillwoods School, Sector 25,<br>Gandhinagar - 382044<br>Contact number(s): 079-23289000 - 11,9909953153, 9909953050<br>Fax: 91-79-23289012 Email: principal.gnr@cambayeducation.com<br>fbs.cihm.gnr@cambayeducation.com   | BAIHA-47              | 80     |
| 7.   | Haryana        | Sarva Institute of Hotel Management,<br>SCO 395 - 95 - 96, 2nd Floor, Sector - 8,<br>Panchkula, Haryana - 134109<br>Contact number(s): 0172-5070304, 09216870304<br>E-mail: info@niihm.org  | BAIHA-09              | 40     |

|     |           |   |           |     |
|-----|-----------|---|-----------|-----|
| 8.  | Haryana   | IILM Institute for Higher Education,<br>Plot # 69, DLF Golf Course Road,<br>Sector- 53,<br>Gurgaon -122003.<br>e-mail: chetna.khaneja@iilm.edu  | BA-IHA 10 | 40  |
| 9.  | Jharkhand | Institute of Science & Management,<br>ISM Campus, Pundag, Ranchi - 834004<br>Contact number(s): 0651-2242060, 9431164967,<br>9709191217, 9709144125<br>E-mail: contact@ismranchi.org  | BAIHA-11  | 80  |
| 10. | Karnataka | PES Institute of Hotel Management,<br>Tech Park, PESIT Campus, 100ft Ring Road,<br>BSK III Stage, Bangalore - 560085<br>Contact number(s): 9180-26721983 /2108,<br>E-mail: sunita@pes.edu<br>geethaharish@pes.edu   | BAIHA-12  | 80  |
| 11. | Karnataka | Presidency College of Hotel Management,<br>C/o. Royal Orchid Hotel Complex No. 1,<br>Golf Avenue, Adjoining KGA Golf House,<br>Airport Road,<br>Bangalore - 560008<br>Contact No: 91 80 25202794/96, 9686654540<br>Email: head.academics@royalorchidhotels.com,<br>learning@royalorchidhotels.com | BAIHA-13  | 80  |
| 12. | Kerala    | Naipunnya Institute of Management and Information Technology,<br>Pongam, Koratty East, Thrissur District - 680308<br>Contact number(s): 0480 - 2733573 & 2730340, 9846640794<br>E-mail: naipunnya.pongam@gmail.com  | BAIHA-15  | 40  |
| 13. | Kerala    | Munnar Catering College,<br>Thachankary Hills, Sooryanelli ,Munnar - 685618<br>Contact number(s): 04868 -249900, 09447736663<br>E-mail: info@munnarcateringcollege.edu.in   | BAIHA-14  | 120 |
| 14. | Kerala    | Oriental Institute of Hotel Management,<br>Valley View, Lakkidi, Vythiri, Wayanad Dist - 673576<br>Contact number(s): 04936-255716/ 717/ 718/ 719,<br>325224, Mobile: 9497576701, 9388409777; Fax: 04936- 256720<br>Email: principal@orientalschool.comoihm.baiha.cpc@gmail.com                   | BAIHA-16  | 80  |
| 15. | Kerala    | Siena College of Professional Studies,<br>Aquinas Grounds Edacochin, Cochin - 682006<br>Contact number(s): 0484-3080311<br>Email: sienacollegeofihm@gmail.com   | BAIHA-51  | 40  |

|     |                |   |          |     |
|-----|----------------|---|----------|-----|
| 16. | Madhya Pradesh | Mashal School of Hotel Management, Hotel Mashal Campus,<br>Jhoomar Ghat, AB Road, Rau, Indore - 453446;<br>Contact No: 0731 – 4020306, 09893199394, 9826844720<br>Email: director.sohm@ipsacademy.org, v_ksingh2004@yahoo.com   | BAIHA-17 | 80  |
| 17. | Maharashtra    | Nageshkar Memorial Hotel Management Institute<br>1330, 18/19 Chhatrapati Colony, Shastrinagar,<br>Kolhapur- 416008<br>Contact No: 0231 – 2690174, 09422426365<br>Email: snageshkar@yahoo.com,<br>klp_nmkihmt@bsnl.in  | BAIHA-18 | 40  |
| 18. | Maharashtra    | DINA Institute of Hotel & Business Management,<br>No.7/3, 7/4, Undri, Next to Tulip Villa,NIBM Annexe,<br>Undri, Pune - 411060<br>Contact: 020- 26970602, 09890839260<br>Email: dinainstitutepune2009@gmail.com, capt_deepapal@rediffmail.com .   | BAIHA-20 | 120 |
| 19. | Maharashtra    | Amro Tourism Academy,<br>'SURAJKUND', Gat No 64/3 Mumbai-Nashik Highway (NH-3)<br>Rajurbahula, Nashik - 422-010<br>Contact number(s): (0253) 651-1223 , 202-9815<br>E-mail: amrocollege@hotmail.com   | BAIHA-22 | 40  |
| 20. | Maharashtra    | Rizvi Academy of Hospitality Management & Catering Operation,<br>New Rizvi Education Complex,<br>Sherly Rajan Road, Off Carter Road,<br>Bandra (West), Mumbai - 400050.<br>Contact number(s): 022-26044176, 26057240, 26052071<br>Email: rizvihmc@bom5.vsnl.net.in  | BAIHA-23 | 120 |
| 21. | Maharashtra    | Atharva College of Hotel Management<br>& Catering Technology,<br>Atharva Educational Trust, Malad Marve Road, Charkop Naka,<br>Malad (W), Mumbai - 400 095.<br>Contact number: 022-40294941/61;<br>Fax: 022-40294961<br>Email: atharva.hotelmct@gmail.com   | BAIHA-25 | 80  |
| 22. | Maharashtra    | Arun Muchhala Institute of Hotel Management & Catering<br>Technology,<br>Sai Baba Vihar Complex, Anandnagar,<br>Ghodbunder Road, Thane (West), Mumbai - 400601<br>Contact number(s): 022 - 25970354, 25971199, 09920702224<br>Fax No. 022 - 25973838<br>Email: amichmtp@gmail.com,<br>amicprincipal@gmail.com | BAIHA-28 | 120 |

|     |             |   |           |    |
|-----|-------------|---|-----------|----|
| 23. | Maharashtra | Kohinoor - I M I School Of Hospitality Management<br>Old Pune – Mumbai Highway, Khandala,<br>Dist. Pune, Pin Code: 410301<br>Maharashtra.<br>Email: debashish.ghosh@kohinoor.ac.in<br>Contact Number: 02114 – 269225, Ext.: 319<br>Mobile: 09320161002  | BA-IHA 53 | 80 |
| 24. | New Delhi   | RM Institute of Hotel Management,<br>Lane W-17K,N-13, (South of Sainik Farms),<br>Khasra No. 54/18, Devli Village - 110062<br>Contact number(s): 011-29 Fax: 011-29555006,<br>29555827, 29551952,<br>Fax: 011-29553685<br>Email: sambandhu68@gmail.com, psyche.nigam@gmail.com,<br>psyche@nda.vsnl.net.in                       | BAIHA-29  | 80 |
| 25. | New Delhi   | Fairfield Institute Of Management & Technology,<br>Plot No – 137/11, Near Oberoi Farm House, Kapasheda – 110037<br>Contact Number: 011 -25063208-11/ 9312352942<br>Email: fimtooffice@gmail.com, anil_sharma2020@rediffmail.com   | BAIHA-46  | 40 |
| 26. | Punjab      | Hotel & Catering Management Institute,<br>SCO-19 First Floor, Sector 20-D, Near Labour Chawk,<br>Chandigarh -160020<br>Contact number(s): 0172-4653055, 09779063055;<br>Fax: 0172-5003055E-mail: acad_hcmi@yahoo.com  | BAIHA-30  | 80 |
| 27. | Rajasthan   | Institute of Hotel Management & Catering<br>Behind Luv-Kush Indoor Stadium, Mahilla Parishad Building<br>Chetak Circle, Udaipur - 313001<br>Contact number(s): 0294-5120808, 2412342<br>Email: ihmudr@gmail.com,info@ihmcudaipur.org.   | BAIHA-31  | 40 |
| 28. | Rajasthan   | Cambay Institute of Hospitality Management,<br>P- 36B, RIICO Industrial Area, Delhi-Jaipur Highway, Kukas, Jaipur<br>Contact numbers: 01426-515210, 09799191854, 9549656411,<br>9909953756 Customer-Care Toll Free: 1800 233 5566;<br>Fax: 01426 515253<br>E-mail: info@cambayeducation.comprincipal.jaipur@cambayeducation.com | BAIHA-32  | 40 |
| 29. | Rajasthan   | Cambay Institute of Hospitality Management<br>F 439-442, Bhamusa Industrial Area,<br>Behind Secure Meter Limited, Kaladwas, Udaipur<br>Contact number(s): 0294-2650262, 9549656046,<br>9549656417/ 9549656410<br>Email: ah@cambayeducation.com,<br>principal.udaipur@cambayeducation.com  | BAIHA-52  | 40 |

|     |               |  |           |     |
|-----|---------------|--|-----------|-----|
| 30. | Tamil Nadu    | Benson College of Hotel Management & Culinary Arts,<br>Mounaswamy Madam Cross Street, Venkatapuram,<br>Ambattur O.T., Chennai - 600 053,<br>Phone: 044-4206 1233, Mobile : 09444928148   | BA-IHA 35 | 40  |
| 31. | Tamil Nadu    | Canon School of Catering & Hotel Management,<br>1/75, Poonamallee High Road,<br>Nerkundram, Chennai - 600 107<br>Contact number(s): 044-29312122, 29312124, 9444017301<br>Email: hospitality@cananschool.org   | BAIHA-36  | 120 |
| 32. | Uttar Pradesh | RIG Institute of Hotel Management 48/1,<br>Knowledge Park, Greater Noida, 201306<br>Contact No: 0120 - 2324800, 9810840406<br>Email: nksari@gmail.comprincipal@riginstitute.com  | BA-IHA 38 | 120 |
| 33. | Uttar Pradesh | IEC–Institute of Hospitality Management,<br>Plot No. 4 , Institutional Area, Surajpur Kasna Road,<br>Knowledge Park-1, Greater Noida<br>Contact Number: 0120 - 2990602, 9891139319, 9811898080<br>Email: dean.ihm@ieccollgeayanbasak17@gmail.com           | BAIHA-39  | 40  |
| 34. | Uttar Pradesh | Sheetal Academy For Hospitality & Technical Education (SAHTE),<br>444, Main Road, Krishna Nagar, Mathura - 281004<br>Contact number(s): 0565-2420008, 2420182, 09410076010;<br>Fax: 0565-2400106<br>E-mail: sathemtr@rediffmail.com, mayakmdixit@gmail.com | BAIHA-40  | 40  |
| 35. | Uttarakhand   | Baba Farid Institute of Hotel Management,<br>Sudhowala, Manduwala, Dehradun - 248001<br>Contact number(s): 0135-6541750, 9219601001-4-50135,<br>9997777828<br>Fax: 0135-2774061<br>E-mail: bfihmtoon@rediffmail.com  | BAIHA-42  | 120 |
| 36. | Uttarakhand   | Madhuban Academy of Hospitality Administration & Research,<br>Hotel Madhuban 97, Rajpur Road, Dehradun-248001<br>Contact: 09012190009, 0135 - 3256500, 2742500<br>Email: hotelacademy@maharedu.com<br>seema@maharedu.com                                   | BAIHA-48  | 80  |
| 37. | West Bengal   | IHRM College of Management Studies (ICMS),<br>Sonargaon Park, Tegharia, Sonarpur, Kolkata- 700150<br>Contact number(s): 033-24346885/7138/7214, 09830566266,<br>Fax: 033-24346885<br>E-mail: ihrmadmissions@gmail.com,<br>academics@ihrmedu.org.           | BAIHA-43  | 40  |

|     |             |   |           |     |
|-----|-------------|---|-----------|-----|
| 38. | West Bengal | Durgapur Society of Management Science<br>HUDCO More, Dr. Zakir Hussain Avenue,<br>Bidhan Nagar<br>Durgapur – 713 206<br>Contact: 0343 – 2536993; 2537756<br>Tele Fax: 0343 – 2536993<br>Website: www.dsmsindia.com<br>Cell No. 09800450028 | BA-IHA 54 | 120 |
| 39. | West Bengal | Good Shepherd Institute of Hospitality Management,<br>East Main Road, Kalimpong, Darjeeling, W.B. - 734301<br>Contact No: 9232537543, 8653828888,<br>9800225099<br>Email: gsihm@sify.com  | BAIHA-45  | 40  |

The above institutes shall be activated subject to the enrolment of a minimum number of 10 students. In case where minimum number is not enrolled, students can be associated with other institutes subject to the availability of seats.



receipt of study material, students are required to write to Registrar (MPDD), IGNOU, Maidan Garhi, New Delhi-110068. Complaints can be registered through e-mail at mpdd@ignou.ac.in

### 14.11 Foreign Students

Foreign students residing in India are eligible to seek admission in IGNOU Programmes, if they have valid student visa for the minimum duration of the Programme. Such students are required to remit the fee at par with foreign students (fee structure of foreign students could be downloaded from the website [www.ignou.ac.in](http://www.ignou.ac.in)). Admission of foreign students residing in India will be processed by the International Division of the University after ensuring their antecedents from the Ministry of External Affairs/Ministry of Human Resource Development. Programmes with a limited number of seats are not offered for foreign students.

### 14.12 Term-end Examinations

A learner should not apply for appearing in the term-end examinations of any course without getting re-registered for the same. The result would be withheld in such cases.

### 14.13. Official Transcripts

The University provides the facility of official transcripts — on request made by the learners — on plain paper addressed

to Registrar (SED), IGNOU, Maidan Garhi, New Delhi-110068. A fee of Rs.100 per transcript payable through DD in favour of IGNOU is charged for this purpose. The students are required to pay Rs. 300 in case of request for sending transcript outside India.

### 14.14 Disputes on Admission & Other University Matters

The place of jurisdiction of filing of suit, if necessary, will be only New Delhi/Delhi.

## 15. GENERAL RULES

For any matter not governed by the rules and regulations given in the prospectus, new rules will be laid down as and when necessary and the same will be intimated to the students through a notice/Programme Centres. IGNOU reserves the right to revise the syllabus and timings of a course, or its duration, and if found necessary, fees and other charges too.

AH&LEI rules & regulations will be provided by them separately.

For Programme Centre rules and regulations, please contact the Programme Co-ordinator.

**(FORMAT FOR MEDICAL CERTIFICATE)**

*CERTIFICATE*

(To be completed and signed by a registered MBBS Doctor and presented by the candidate at the time of admission)

Certified that I have in general, and also in regard to following infectious diseases, examined Mr/ Ms-----  
-----, (whose signature is given below), son/ daughter of Mr -----, resident of  
-----.

| Disease                     | Finding |
|-----------------------------|---------|
| a. Infectious skin diseases |         |
| b. Psoriasis Foliate        |         |
| c. Tuberculosis             |         |
| d. Trachoma                 |         |
| e. Venereal disease         |         |
| f. HIV                      |         |

and find that he/she is not suffering from any of the above diseases.

I also certify that after examination I find that Mr./Ms. ----- is fit to undergo course of study in  
Hospitality and Hotel Administration.

\_\_\_\_\_  
(Signature of Candidate)

\_\_\_\_\_  
(Signature of Medical Practitioner)

Seal -----

Registration No:-----

## Category Certificate (I)

(i) SC/ST Candidates

This is to certify that Mr./Ms./Mrs. \_\_\_\_\_ son/daughter/wife  
of Shri \_\_\_\_\_ of Village \_\_\_\_\_ Town  
\_\_\_\_\_ Distt. \_\_\_\_\_ State/U.T. \_\_\_\_\_ belongs to  
\_\_\_\_\_ Caste which is recognised as Scheduled Caste/Scheduled Tribe under the Constitution  
(Scheduled Caste Part C States) Order 1951 read with the SC/ST list (Modification Order,1956)

Mr./Ms./Mrs. \_\_\_\_\_ and his/her family reside in  
Village/Town \_\_\_\_\_ District \_\_\_\_\_ State U.T. \_\_\_\_\_

(Signature of Tehsildar/Commissioner/District Magistrate)

Signature : \_\_\_\_\_

Seal/Samp

Place : \_\_\_\_\_

Date : \_\_\_\_\_

## Category Certificate (II)

(ii) OBC candidates (only non-creamy layer)

This is to certify that Mr./Ms./Mrs. \_\_\_\_\_ son/daughter/wife  
of Shri \_\_\_\_\_ of Village \_\_\_\_\_ Town  
\_\_\_\_\_ Distt. \_\_\_\_\_ State/U.T. \_\_\_\_\_ belongs to  
\_\_\_\_\_ Caste who are eligible for availing the benefits as per central list of 5 to

13 Cs/OBC as per Resolution No. 12011/68/93-DCC(C) of Ministry of Social Justice & Empowerment as modified from time  
to time by that Ministry based on the advice of the National Commission for Backward Classes. (NCBC).

Mr./Ms./Mrs \_\_\_\_\_ and his/her family reside in  
Village/Town \_\_\_\_\_ District \_\_\_\_\_ State U.T. \_\_\_\_\_

(Signature of Tehsildar/Commissioner/District Magistrate)

Signature : \_\_\_\_\_

Seal/Stamp

Place : \_\_\_\_\_

Date : \_\_\_\_\_



15. If you are OBC, do you belong to non-creamy layer: Tick ( 3) in the box applicable to you:

Creamy Layer  Non-Creamy Layer

16. Whether Kashmiri Migrant: Tick ( 3) in the box applicable to you: Yes  No

17. Marital Status (Write the relevant code in the box): A1 Married  B2 Unmarried

18. Religion A1 Hindu  B2 Muslim  C3 Christian  D4 Sikh   
 E5 Jain  E6 Buddhist  G5 Parsi  H8 Jew  I9 Others

19. Whether Minority (Write the relevant code in box) A1 Yes  B2 No

20. Social Status (Write the relevant code in box) A1 Ex-service man  B2 War widow  C3 Not applicable

21 (a). Whether a person with disability (Write the relevant code in the box) A1 Yes  B2 No

21 (b). If a person with disability (nature of disability) (Write the relevant code in the box)  
 A1 Speech and hearing Impairment B2 Locomotor Impairment C3 Visual Impairment   
 D4 Low Vision E5 Any other, please specify

22 Details of scholarship being received if any (a) Annual Scholarship Amount

(b) Deptt. Offering Scholarship A1 Govt Deptt.  (Write the relevant code in the box) B2 Other  (c) Family income (yearly)

d) Below Poverty Line  
 A1 Yes   
 B2 No

| 23. Relevant Qualifications: (Which make you eligible for the programme)   |                   |   |  |  |  | 24. Details of Fees<br>(Write the relevant code in the box)                                |
|--|-------------------|---|--|--|--|--|
| (a) Qualification  | (b) Main Subjects | (c) Year of Passing   | (d) Division   | (e) % of marks   | (f) Board Code   |  |
| <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> |                   | <input type="checkbox"/> <input type="checkbox"/><br>Last 2 Digits only | <input type="checkbox"/> <input type="checkbox"/><br>(01, 02, 03 or 04) for pass | <input type="checkbox"/> <input type="checkbox"/><br>(Do not use Decimals) | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/><br>(Wherever required) | B2 Cash Challan of Bank<br>B3 Bank Draft <input type="checkbox"/> <input type="checkbox"/> |

25. Amount (Add Rs 200 in case of late fee)

DD/Challan No  DD/Challan Date

**DECLARATION BY APPLICANT**

I hereby declare that I have read and understood the conditions of eligibility for the programme for which I am seeking admission. I fulfil the minimum eligibility criteria for this programme as prescribed in the prospectus. I have provided necessary and relevant information. In the event of any information being found incorrect or misleading, my candidature shall be liable to cancellation by the University at any time and I shall not be entitled to refund of any fee paid by me to the University. Further, I have carefully studied the rules of the University as printed in the Prospectus and I accept them and shall not raise any dispute in future over the same rules. **I further declare that I am medically fit as per the standards indicated in the Prospectus. I shall not be entitled for any refund of fee paid at any stage of admission in case I am declared ineligible.**

Date  /  /

Signature of Candidate

**CHECKLIST**

Before submitting the application form please make sure that you have affixed your photograph and signed over it and attached the following (Tick the relevant boxes):

- i. Demand Draft (for Registration) of Rs. 250/- in favour of IGNOU payable at New Delhi in case you have downloaded the application from IGNOU Website.
- ii. Self-attested certificates in support of your eligibility qualification (s). (attach attested copies of relevant marks-sheets & certificates)
- iii. Self-attested category certificate for SC/ST/OBC (creamy layer status)/ PH/ Kashmiri migrant/ war widows wherever required.
- iv. Self-attested Date of Birth certificate (attach attested copy of secondary (10th) examination certificate issued by a recognised Board).
- v. Medical certificate

## LIST OF CODES

### STATE CODE

| Code | Description                               |
|------|---|
| 01   | Andhra Pradesh                            |
| 02   | Andaman & Nicobar Islands (UT)            |
| 03   | Arunachal Pradesh                         |
| 04   | Assam                                     |
| 05   | Bihar                                     |
| 06   | Chandigarh (UT)                           |
| 07   | Delhi                                     |
| 08   | Goa                                       |
| 09   | Gujarat                                   |
| 10   | Haryana                                   |
| 11   | Himachal Pradesh                          |
| 12   | Jammu & Kashmir                           |
| 13   | Karnataka                                 |
| 14   | Kerala                                    |
| 15   | Madhya Pradesh                            |
| 16   | Maharashtra                               |
| 17   | Manipur                                   |
| 18   | Meghalaya                                 |
| 19   | Mizoram                                   |
| 20   | Nagaland                                  |
| 21   | Orissa                                    |
| 22   | Punjab                                    |
| 23   | Rajasthan                                 |
| 24   | Sikkim                                    |
| 25   | Tamil Nadu                                |
| 26   | Tripura                                   |
| 27   | Uttar Pradesh                             |
| 28   | West Bengal                               |
| 29   | Dadra & Nagar Haveli,<br>Daman & Diu (UT) |
| 30   | Lakshadweep (UT)                          |
| 31   | Pondicherry (UT)                          |
| 33   | C/o 99 APO                                |
| 34   | Learners Abroad                           |
| 35   | Chattisgarh                               |
| 36   | Jharkhand                                 |
| 37   | Uttaranchal                               |

### EDUCATIONAL QUALIFICATION CODE

| Code | Description   |
|------|---|
| 001  | Matriculation/SSC   |
| 002  | 10+2 or Equivalent  |
| 003  | Diploma in Engineering  |
| 004  | Graduation in Engineering   |
| 005  | Graduation or Equivalent  |
| 006  | Post Graduation or Equivalent                                     |
| 007  | Doctoral or Equivalent  |
| 008  | BPP from IGNOU  |
| 009  | Bachelor of Library & Information Science                         |
| 010  | Master of Library & Information Science                           |
| 011  | PG Diploma in Dietetics and Public Health Nutrition or equivalent |

## LIST OF BOARD CODES (FOR 10 + 2)

| Sl. No. | Code of Board | Board (Abbr) | Year from which 10 + 2 in effect | Name of the Board   |
|---------|---------------|--------------|----------------------------------|---|
| 1.      | 0101          | ABIE         | ALWAYS                           | Board of Intermediate Education, Andhra Pradesh                         |
| 2.      | 0401          | AHSL         | 1986                             | Assam Higher Secondary Education Council                                |
| 3.      | 0501          | BIEC         | ALWAYS                           | Bihar Intermediate Education Council                                    |
| 4.      | 0701          | CBSE         | 1979                             | Central Board of Secondary Education, New Delhi                         |
| 5.      | 0702          | ICSE         | 1979                             | Council for the Indian School (Certificate Exam), New Delhi             |
| 6.      | 0703          | NOS/NIOS     | 1991                             | National Institute of Open Schooling, Delhi (Passed with five subjects) |
| 7.      | 0801          | GBSE         | 1978                             | Goa, Daman & Diu Board of Sec. & Higher Sec. Ed.                        |
| 8.      | 0901          | GSEB         | 1978                             | Gujarat Secondary Education Board                                       |
| 9.      | 1001          | HBSE         | 1987                             | Haryana Board of School Education                                       |
| 10.     | 1101          | HPBE         | 1988                             | Himachal Pradesh Board of School Education                              |
| 11.     | 1201          | JKSS         | 1980                             | J&K State Board of School Education (Summer)                            |
| 12.     | 1202          | JKSW         | 1980                             | J&K State Board of School Education (Winter)                            |
| 13.     | 1301          | KBPE         | 1971                             | Board of Pre-University Education, Karnataka                            |
| 14.     | 1401          | KU           | 1966                             | University of Kerala  |
| 15.     | 1501          | BSMP         | 1988-89                          | Board of Secondary Education, MP  |
| 16.     | 1601          | MSBE         | 1978                             | Maharashtra State Board of Secondary Education & Higher Secondary Board |
| 17.     | 1701          | MBSE         | 1980                             | Board of Secondary Education, Manipur                                   |
| 18.     | 1901          | MZSE         | 1980                             | Mizoram Board of Secondary Education                                    |
| 19.     | 2001          | NBSE         | 1980                             | Nagaland Board of Secondary Education                                   |
| 20.     | 2101          | CHSE         | 1980                             | Council of Higher Secondary Education, Orissa                           |
| 21.     | 2201          | PSEB         | 1988                             | Punjab School Education Board   |
| 22.     | 2301          | RBSE         | 1986                             | Rajasthan Board of Secondary Education                                  |
| 23.     | 2501          | TNSB         | 1978                             | Board of Secondary & Higher Secondary Exam., Tamil Nadu                 |
| 24.     | 2601          | TBSE         | –                                | Tripura Board of Secondary Education                                    |
| 25.     | 2701          | BHSI         | ALWAYS                           | Board of High School & Intermediate Edu., UP                            |
| 26.     | 2802          | WBSE         | 1978                             | West Bengal Council of Higher Secondary Education                       |
| 27.     | 3601          | JAC          | 2006                             | Jharkhand Academic Council, Ranchi                                      |
| 28.     | 8888          | DDDD         | –                                | A recognised three/two year Diploma/Certificate after 10th Class        |
| 29.     | 9999          | XXXX         | –                                | Not listed in this list   |

| Sl. No. | Code of Board | Board (Abbr) | Year from which 10 + 2 vocational stream in effect | Name of the Board                    |
|---------|---------------|--------------|--|--------------------------------------|
| 1.      | 1901          | MZSE         | 2001   | Mizoram Board of Secondary Education |

# Annexure I

## AFFIDAVIT BY THE STUDENT

I, \_\_\_\_\_ (full name of the student with admission/registration/enrolment number) s/o d/o Mr./Mrs./Ms. \_\_\_\_\_ having been admitted to \_\_\_\_\_ (name of the institution), have received a copy of the UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, (hereinafter called the "Regulations") carefully read and fully understand the provisions contained in the said Regulations.

2. I have, in particular, perused clause 3 of the Regulations and am aware as to what constitutes ragging.
3. I have also, in particular, perused clause 7 and clause 9.1 of the Regulations and am fully aware of the penal and administrative action that is liable to be taken against me in case I am found guilty of or abetting ragging, actively or passively, or being part of a conspiracy to promote ragging.
4. I hereby solemnly aver and undertake that
  - a) I will not indulge in any behaviour or act that may be constituted as ragging under clause 3 of the Regulations.
  - b) I will not participate in or abet or propagate through any act of commission or omission that may be constituted as ragging under clause 3 of the Regulations.
5. I hereby affirm that, if found guilty of ragging, I am liable for punishment according to clause 9.1 of the Regulations, without prejudice to any other criminal action that may be taken against me under any penal law or any law for the time being in force.
6. I hereby declare that I have not been expelled or debarred from admission in any institution in the country on account of being found guilty of, abetting or being part of a conspiracy to promote, ragging and further affirm that, in case the declaration is found to be untrue, I am aware that my admission is liable to be cancelled.

Declared this \_\_\_\_\_ day of \_\_\_\_\_ month of \_\_\_\_\_ year.

\_\_\_\_\_  
Signature of deponent

Name :

Address :

Telephone/Mobile No.:

## VERIFICATION

Verified that the contents of this affidavit are true to the best of my knowledge and no part of the affidavit is false and nothing has been concealed or misstated therein.

Verified at \_\_\_\_\_ (place) this the \_\_\_\_\_ (day) of \_\_\_\_\_ (month), \_\_\_\_\_ (year).

\_\_\_\_\_  
Signature of deponent

Solemnly affirmed and signed in my presence on this the \_\_\_\_\_ (day) of \_\_\_\_\_ (month), \_\_\_\_\_ (year) after reading the contents of this affidavit.

**OATH COMMISSIONER**

## ANNEXURE II

### AFFIDAVIT BY PARENT/GUARDIAN

I, Mr./Mrs./Ms. \_\_\_\_\_ (full name of parent/guardian/father/mother/guardian of, \_\_\_\_\_ (full name of student with admission/registration/enrolment number), having been admitted to \_\_\_\_\_ (name of the institution), have received a copy of the UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, (hereinafter called the "Regulations") carefully read and fully understand the provisions contained in the said Regulations.

2. I have, in particular, perused clause 3 of the Regulations and am aware as to what constitutes ragging.
3. I have also, in particular, perused clause 7 and clause 9.1 of the Regulations and am fully aware of the penal and administrative action that is liable to be taken against me in case I am found guilty of or abetting ragging, actively or passively, or being part of a conspiracy to promote ragging.
4. I hereby solemnly aver and undertake that
  - a) I will not indulge in any behaviour or act that may be constituted as ragging under clause 3 of the Regulations.
  - b) I will not participate in or abet or propagate through any act of commission or omission that may be constituted as ragging under clause 3 of the Regulations.
5. I hereby affirm that, if found guilty of ragging, I am liable for punishment according to clause 9.1 of the Regulations, without prejudice to any other criminal action that may be taken against me under any penal law or any law for the time being in force.
6. I hereby declare that I have not been expelled or debarred from admission in any institution in the country on account of being found guilty of, abetting, or being part of a conspiracy to promote, ragging and further affirm that, in case the declaration is found to be untrue, I am aware that my admission is liable to be cancelled.

Declared this \_\_\_\_\_ day of \_\_\_\_\_ month of \_\_\_\_\_ year.

\_\_\_\_\_  
Signature of deponent

Name :

Address :

Telephone/Mobile No. :

## VERIFICATION

Verified that the contents of this affidavit are true to the best of my knowledge and no part of the affidavit is false and nothing has been concealed or misstated therein.

Verified at \_\_\_\_\_ (place) this the \_\_\_\_\_ (day) of \_\_\_\_\_ (month), \_\_\_\_\_ (year).

\_\_\_\_\_  
Signature of deponent

Solemnly affirmed and signed in my presence on this the \_\_\_\_\_ (day) of \_\_\_\_\_ (month), \_\_\_\_\_ (year) after reading the contents of this affidavit.

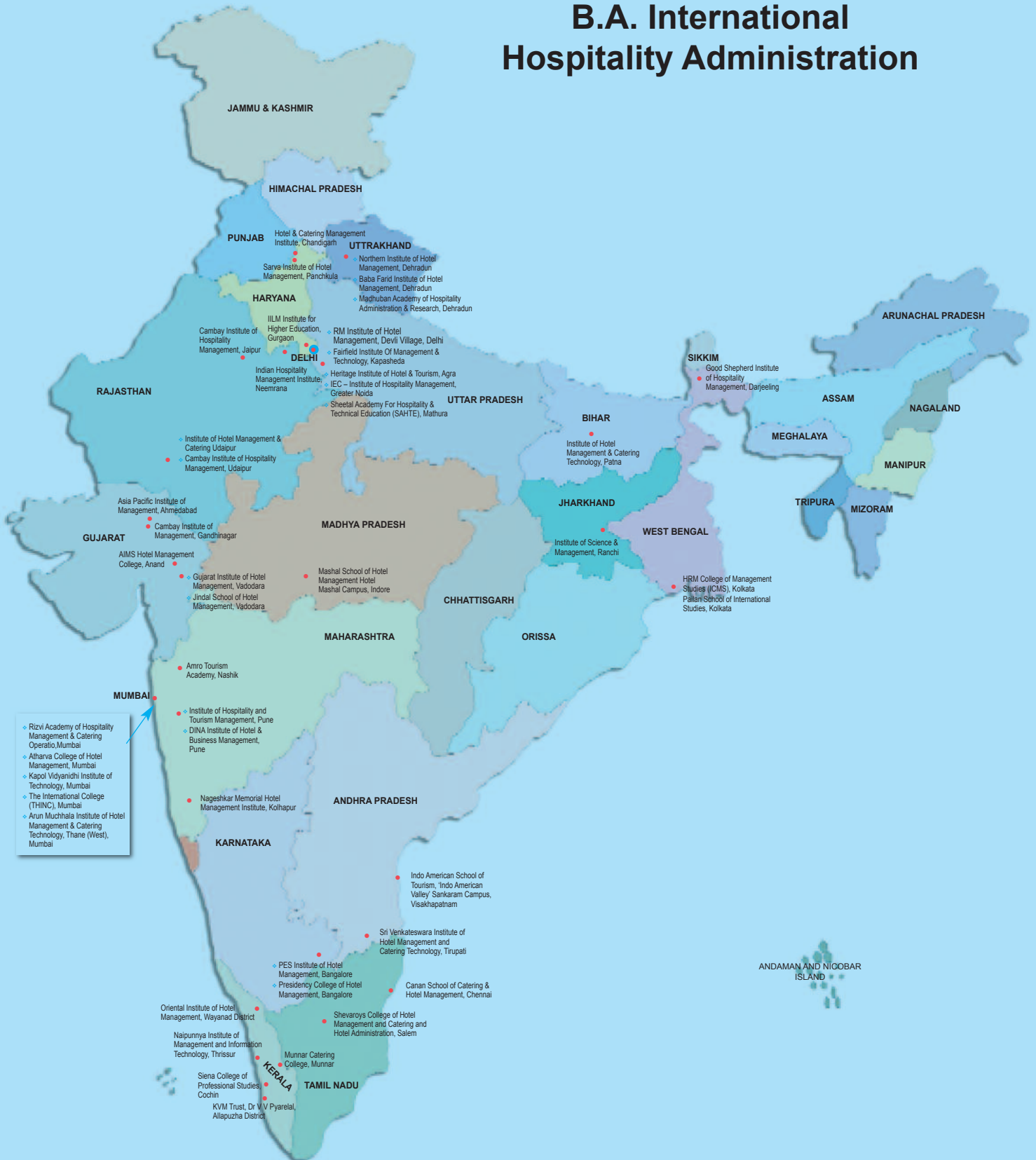
**OATH COMMISSIONER**


## IGNOU POLICY REGARDING SEXUAL HARASSMENT AT THE WORKPLACE

In compliance with the guidelines of the Supreme Court, IGNOU has adopted a policy that aims to prevent/prohibit/punish sexual harassment of women at the workplace. Academic/non-academic staff and students of this University come under its purview. Information on this policy, rules and procedures can be accessed on the IGNOU website ([www.ignou.ac.in](http://www.ignou.ac.in)). Incidents of sexual harassment may be reported to the Regional Director of the Regional Centre you are attached to or to any of the person below:

| <b>Apex Committee Against Sexual Harassment (ACASH)</b>                        |                             |
|--|-----------------------------|
| Prof. Pravin Sinclair<br>Chairperson & PVC                                     | pk Sinclair@ignou.ac.in     |
| Ms. Neena Jain<br>EMPC   | neenajain@ignou.ac.in       |
| <b>Regional Service Division Committee against Sexual Harassment (RSDCASH)</b> |                             |
| Dr. Neeta Kapai<br>Chairperson &<br>Dy. Director, Campus Placement Cell        | nkapai@ignou.ac.in          |
| Dr. C.K. Ghosh,<br>Director, SSC   | ckgosh@ignou.ac.in          |
| Ms. Kailash Saluja<br>AR, SOL  | kailashsaluja@ignou.ac.in   |
| Ms. Surekha,<br>AR, Library  | Sur.mittimani@gmail.com     |
| <b>IGNOU Committee Against Sexual Harassment (ICASH)</b>                       |                             |
| Prof. Rita Rani Paliwal<br>Chairperson & Professor of Hindi, SOH               | rrpaliwal@hotmail.com       |
| Dr. Silima Nanda,<br>Director, ID  | snanda@ignou.ac.in          |
| Dr. Himadri Roy,<br>Reader, SOGDS  | himadriroy@ignou.ac.in      |
| Dr. Malti Mathur,<br>Reader SOH  | Malti_mathur@hotmail.com    |
| Ms. Vidya Sonal,<br>DR. Admin. Div.  | vsonal@ignou.ac.in          |
| Mr. K.K. Kutty<br>DR. SED  | kkkutty@ignou.ac.in         |
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# CENTRES OFFERING B.A. International Hospitality Administration





“Education is a liberating force, and in our age it is also a democratising force, cutting across the barriers of caste and class, smoothening out inequalities imposed by birth and other circumstances.”

*Indira Gandhi*