MASTER OF ARTS (TOURISM MANAGEMENT)
Term-End Examination
December, 2010

MTM-2 : HUMAN RESOURCE PLANNING AND DEVELOPMENT IN TOURISM

Time : 3 hours
Maximum Marks : 100

Note : Attempt any five Questions. All questions carry equal marks.

1. What is Human Resource Planning? Explain its objectives and need in tourism. 20

2. Explain the variables affecting quantitative and qualitative dimensions of tourism manpower planning. 20

3. What are internal supply forecasting methods of manpower? Discuss any two methods in detail. 20

4. What is Job Evaluation? What are its advantages? 20

5. Mention important guidelines for writing Job description. 20

MTM-2 1  P.T.O.

7. Explain HRM as total system with the help of Murdock and Ross model.

8. Write a note upon essential steps in Human Resource Audit.


10. Comment upon focus and principles of HRD System.