

INDIRA GANDHI NATIONAL OPEN UNIVERSITY
SCHOOL OF TOURISM & HOSPITALITY SERVICES MANAGEMENT

**Minutes of the 4th School Board Meeting held on 16th October 2009 at 11:00 am,
in the Board Room, Block No-8, IGNOU, Maidan Garhi, New Delhi - 110068.**

The following members were present:

1. Dr. Sonia Sharma, Director I/c - SOTHSM, IGNOU. - (in chair)
2. Prof. K.R. Srivathsan, PVC, IGNOU - (Special Invitee)
3. Mr. B.K. Goswami, IAS (Retd), Former Secretary of Tourism GOI. - (Member)
4. Prof. G. Anjaneya Swamy, Head, Dept of Tourism Studies, Pondicherry Univ. - (Member)
5. Mr. Ramesh Takulia, Director -Taj Group of Hotels, Taj Palace Hotel, Delhi - (Member)
6. Prof. Kapil Kumar, Adjunct Professor, SOTHSM - (Member)
7. Prof. N. V. Narasimham, Director - ACD, IGNOU - (Member)
8. Prof. Sri Krishnadeva Rao, Director - School of Law, IGNOU. - (Member)
9. Prof. Sujata Verma, SOS, IGNOU. - (Member)
10. Dr. Paramita Suklabaidya, Lecturer - SOTHSM, IGNOU - (Member)
11. Ms. Tangjakhombi Akoijam, Lecturer - SOTHSM, IGNOU - (Member)
12. Mr. Arvind Kumar Dubey, Lecturer - SOTHSM, IGNOU - (Member)

The following members could not attend the meeting:

1. Dr. Harkirat Bains, Reader - SOTHSM, IGNOU - (Member)
2. Prof. G.S. Rao, DG, NITH, Hyderabad - (Member)
3. Mr. Jose Dominie, MD and CEO, CGH Earth, Cochin. - (Member)

The Director I/c welcomed all the members to the 4th School Board Meeting. The item wise discussions and recommendations of the School Board are as given below:

SOTHSM 4.1: Confirmation of the minutes of the 3rd School Board Meeting.

SOTHSM 4.1.1: Consideration and approval of Phase Forms - 1 and 3 for IGNOU and FHRAI - ET Programme (Four Programmes).

While confirming the minutes of the Third School Board Meeting held on 21st April 2009, the School Board observed the following.

(i) IGNOU had gone ahead with advertising for four new programmes of FHRAI-ET in the Academic Session 2009 even though the School Board had recommended against three of these programs.

(ii) The Chairperson informed the School Board that Experts Committee meetings had been held for all the four programmes. The recommendations of Experts are yet to be received by the School Board for further consideration and necessary action. School Board further observed that it is in the best interests and practices of IGNOU that such experts committee recommendations are routed through the School Board so that the latter, as a statutory body is in a position to study the implications and recommend their implementation approach in ways that protects the interest of the students registered in the programme and assist in improving the quality of education offered. Until then the School Board recommended that the launch of such programs are deferred.

The School Board noted that the way the proposed MBA and EMBA programmes are launched to be run as face to face at an organization outside IGNOU and not by IGNOU faculty. IGNOU has been involving the services of eminent faculty in running its other Face-to-Face programs. It recommended that the qualifications and experience of the faculty used for conducting the FHRAI-ET programs at Masters level be ascertained before the launch of such programs. Secondly, titles like MBA are also questioned by statutory councils unless they are approved by them. The School Board suggested the renaming of the program like 'Masters in Hospitality Administration (MHA)' to avoid AICTE related issues. The programs may be launched after ascertaining the above and the arrangements with regard to the selection of students and conduct of courses are well in place.

Further the School Board noted that at present IGNOU does not have the requisite faculty in the Hospitality area. Hence it felt that IGNOU should go in faculty recruitment in the area and after equipping itself it may approve and manage the following programs.

- i) B.A. (Hons) International Culinary Art (4 years programme)
- ii) M.B.A Hospitality Management (2 years programme)
- iii) Executive MBA in Hospitality Management (1year programme)

The minutes of the previous School Board were confirmed.

SOTHSM 4.2: Reporting for approval of a project to train the in-service staff of MPSTC by Ministry of Tourism, Govt of India.

The item was approved.

SOTHSM 4.3: Approval to upgrade the three Certificate Programmes (CFO, CFBO, CHO) to Diploma level.

The item was deferred because the detailed syllabus structure was not placed before the School Board and the members present desired to know more about the demand for the three certificates programmes launched on 3rd August 2009.

SOTHSM 4.4: To report for the launch of CFO, CFBO, and CHO as regular programmes of School of Tourism Hospitality Services Management (SOTHSM), IGNOU.

The item was deferred and the members suggested that a concrete proposal be placed to the Board for study and reconsideration..

SOTHSM 4.5: Approval of the list of Supervisors and Selection of Ph.D Candidates.

The item was approved and the members recommended the addition of three more external supervisors. The name of one person in the list was withdrawn as external supervisor as the same was not recommended by the Doctoral Committee.

SOTHSM 4.6: Constitution of Standing Committee of School Board for Research Programme.

The School Board approved the minutes of the Doctoral Committee held on 28th August 2009 wherein 10 Ph.D candidates have been selected for the research Programme of IGNOU and the same had been placed before Research Council for approval.

The School Board authorised that the recommendation of the Doctoral Committee may be directly placed before the Research Council in case of need and in view of the fact that the School Board only twice a year. Such matters should be duly reported to the next School Board meeting for ratification.

SOTHSM 4.7.A: Syllabus of TS-8 for Approval

The syllabus structure of TS-8 was approved with minor changes.

SOTHSM SB. 4.7.B: Syllabus of MTM-17 for Approval

The item was approved with minor changes.

SOTHSM SB. 4.8.A: Course Writers name of TS-8 for Approval

The item was approved with the addition of two names as course writers.

SOTHSM SB. 4.8.B: Course Writer name of MTM-17 for Approval

The item was approved.

SOTHSM SB. 4.9: B.Sc. IHA syllabus

The item was approved. It was suggested that the Examination Pattern should be placed before School Board & Academic Council.

SOTHSM SB. 4.10: B.A.ICA syllabus

The item was rejected by the Board members in the light of its observation that Culinary Arts is a highly specialised area. The Board further noted that there is a separate proposal on the same in participation with Culinary Institutes submitted to the School that is being considered for implementation. It was further observed that in the B.A.ICA. programme launched from Academic Session July 2009, there was no enrolment by any student. Board Members recommended to withdraw the programme.

SOTHSM SB. 4.11: FHRAI-MBA syllabus

The item was not approved.

SOTHSM SB. 4.12: FHRAI-Executive MBA syllabus

The item was not approved.

SOTHSM SB. 4.13: Diploma of AH & LEI for approval & launch

The item was not approved.

SOTHSM SB. 4.14: Exec. Diploma of AH&LEI for approval and launch

The Board opined that the comparison between NCHMCT and the proposed PA&LEI was not tenable because NCHMCT was a Government Organisation under Ministry of Tourism, Govt of India whereas AH & LEI's diploma is not recognised by any Government body in the country. Hence credit transfer in this case would not be valid without detailed study and inspection of the AH&LEI program. Further, it was observed that the Examination & Evaluation method of AH&LEI were not placed before the School Board till date. It was recommended that the same may be placed in the next School Board.

SOTHSM SB. 4.15: Approval of additional names of evaluators for MTM courses

The item was approved with the addition of one name.

SOTHSM SB. 4.16: Approval of the list of Evaluators of TEE and projects for BTS, DTS & CTS, BHM & MHA

The item was approved with some addition and deletion of some names.

SOTHSM SB. 4.17: To report of vetting of course TS-7 (Human Resource Development)

The item was approved.

SOTHSM SB. 4.18: To report the Moderation of Question Bank of BTS, DTS & CTS for On-Demand Examination programme of NCIDE

The item was approved.

SOTHSM SB. 4.19: Any other matters

SOTHSM SB. 4.19.A: Reporting & approval of Progress Report of 4 RTAs of SOTHSM

The item was approved

SOTHSM SB. 4.19.B: Shift from Part – Time to Full Time Research by Ms. Kanchan Kalia

The item was approved.

SOTHSM SB. 4.19.C: Approval as Supervisor of Ph. D candidates

The item was approved.

SOTHSM SB. 4.19.D: Report to award the degree to the backlog batches of 2005-07, 2006-10 & 2007-11 of FHRAI.

It was mentioned that credit transfer for IGNOU degree could be done only for such courses and programmes that are recognised within the University system/AICTE/State Technical Education Deptt. /Deemed University, etc.

Hence, the item was not approved.

Dr. Sonia Sharma
Director I/c - SOTHSM