



**INDIRA GANDHI NATIONAL OPEN UNIVERSITY
MAIDAN GARHI, NEW DELHI – 110068**

School of Management Studies

**MINUTES OF THE 58th MEETING OF THE SCHOOL BOARD OF SCHOOL OF
MANAGEMENT STUDIES, IGNOU, HELD ON 21th NOVEMBER, 2025 AT 11.00 AM
THROUGH VIRTUAL MODE.**

The 58th meeting of the School Board of School of Management Studies, IGNOU, was held on 21th November, 2025 at 11.00 AM through Virtual Mode. The following were present:

1. Prof. Neeti Agrawal, SOMS, IGNOU	Chairperson
2. Prof. Nawal Kishor, SOMS, IGNOU	Member
3. Prof. K. Ravi Sankar, SOMS, IGNOU	Member
4. Prof. Anurag Saxena, SOMS, IGNOU	Member
5. Prof. Anjali C. Ramteke, SOMS, IGNOU	Member
6. Prof. Kamal Vagreacha, SOMS, IGNOU	Member
7. Prof. Nayantara Padhi, SOMS, IGNOU	Member
8. Prof. Subodh Kesharwani, SOMS, IGNOU	Member
9. Prof. Madhulika P. Sarkar, SOMS, IGNOU	Member
10. Prof. Rashmi Bansal, SOMS, IGNOU	Member
11. Prof. Rajeev Kumar Shukla, SOMS, IGNOU	Member
12. Prof. Leena Singh, SOMS, IGNOU	Member
13. Prof. Anupriya Pandey, SOMS, IGNOU	Member
14. Prof. Dhanesh Kumar Khatri, SOMS, IGNOU	Member
15. Prof. Ravikanthi Sampath Kumar, SOMS, IGNOU	Member
16. Prof. Pavnesh Kumar, SOMS, IGNOU	Member
17. Dr. Neha Seth, Associate Professor, SOMS, IGNOU	Member
18. Dr. N. Rajendra Parasad, Assistant Professor, SOMS, IGNOU	Member
19. Dr. Priyanka Yadav, Assistant Professor, SOMS, IGNOU	Member
20. Prof. Amitav Mishra, SOE, IGNOU	Member
21. Dr. Anamika Shukla, Associate Professor, SOH, IGNOU	Member
22. Dr. Veeramalla Sreesailam, Assistant Professor, SOITS, IGNOU	Member
23. Dr. Richa Prakash, Assistant Professor, SOCE, IGNOU	Member
24. Prof. Ashish Bajpai, Director, Institute of Management, Banaras Hindu University, Varanasi	Member
25. Prof. W. K. Sarwade, Pro Vice Chancellor, B.R. Ambedkar University Aurangabad, Maharashtra	Member
26. D. Suryachandra Rao, Deptt. of Commerce and Business Management Krishna University, Machilipatnam, District Krishna	Member
27. Prof. H. K. Dangi, Deptt of Commerce, Delhi School of Economics University of Delhi, Delhi	Member
28. Dr. Banothu Dharma, Joint Director, Dr. B.R.Ambedkar Open University, Hyderabad.	Member

Prof. Sunil Kumar, SOMS, IGNOU and Dr. Venkataiah Chittipakka, Associate Professor, SOMS, IGNOU are on EoL.

Neeti Agrawal

प्रो. नीति अग्रवाल
निदेशक (प्र.अ.वि.) इग्नू
Prof. Neeti Agrawal
Director (SOMS) IGNOU

Prof. Neeti Agrawal, Director and Chairperson extended a warm welcome to all the members and informed about the academic activities of the school. She further informed that school is having 25 programmes and almost 300 courses in both Commerce and Management Disciplines and mentioned that each and every faculty member of SOMS is coordinating on an average 8 to 9 courses. She also mentioned the contribution of the School of Management Studies, since the first programme of the University Diploma in Management was offered way back in 1987. From a humble enrollment of 4500 students, school has now reached to an enrollment of around 100000 students in both Management and Commerce Disciplines. The contribution of both the superannuated and present faculty has made this possible. She appreciated the faculty of SOMS for their contribution and to the growth of the School.

The Chairperson placed on record the appreciation and gratitude for Prof. M.S. Senam Raju, who superannuated in June, 2025 for his contribution in the growth of the School.

The Chairperson further informed that recently school has entered into an MoU with the Retailers Association of India (RAI) to offer MBA (Retail Management) and PG Diploma in (Retail Management). She informed that the school is already offering BBA (Retailing) in collaboration with RAI. She apprised the Board about the other activities of the school. IGNOU being the national coordinator for SWAYAM and SWAYAMPRAKHA, the school will be offering the courses of first semester of MBA (MMPC-001 to MMPC-007) in January 2026 cycle.

The Chairperson then requested the senior faculty Prof. Ravi Shankar to brief about the school.

Prof. Ravi Sankar briefed the members about the school and informed that DIM Programme was started in the year 1987, as the first programme of the University. This is the beginning of the second-generation leadership, as the faculty who joined in 1990 is considered as the first generation and faculty who joined around 2000 are considered as the second generation. So now the leadership is with the second generation and he is sure that it is in the safe hands. He advised the present Director about her role to bridge the gap between the first generation and second generation while maintaining the values and traditions and creating the new benchmark.

He further expressed that the present Director is capable and experienced. She has around 22 years of experience as faculty in school and is quite familiar with the processes and systems of the University. She has been the Director of Planning Division of the University, therefore, she has overview of the entire university also. Therefore, whatever she will establish will be a benchmark for the coming directors. He wished all the best to the Director and Chairperson.

Thereafter, the following agenda items were taken up:

Item No.	Particulars
58.1	To confirm the Minutes of 57th meeting of the School Board held on 11th June, 2025.
58.1.1	Prof. Neeti Agrawal, Director and Chairperson of the School Board informed the members that the minutes of 57 th Meeting of the School Board held on 11 th June,

	2025 were circulated to the Members for their comments. She further informed that no comments were received from the Members of the School Board within the stipulated time. The minutes of 57th Meeting of the School Board held on 11th June, 2025 were presented for confirmation.								
58.1.2	<i>The School Board confirmed the Minutes of 57th Meeting of the School Board held on 11th June, 2025 (Annexure 58.1).</i>								
58.2	To confirm the minutes of School Board by circulation on 17th July, 2025 and 25th September, 2025 respectively.								
58.2.1	Prof. Neeti Agrawal, Director and Chairperson of the School Board informed the members that in view of the urgency and time bound action required, one agenda item alongwith the resolution was circulated on 17th July, 2025 and approval from 25 members (including chairperson) out of 29 members was received. The details of the agenda are given below: <table border="1"> <thead> <tr> <th>Item No.</th><th>Title</th></tr> </thead> <tbody> <tr> <td>SBC- 0725.1</td><td> To consider and approve the following concept note and NOS forms for two Micro Credential courses (1 Credit each): 1. Unpacking Data – Practical Foundations for Non-Tech Students. 2. Unpacking AI –Practical Foundations for Non-Tech Students </td></tr> </tbody> </table> She further informed that after obtaining the approval of Competent Authority, the item then was placed before the ACSC in its 66th Meeting as Item No. 66.4. The item was approved and submitted to NCVET for further necessary action. She then informed that another agenda item was circulated on 25th September, 2025 and approval from all the 28 members (including chairperson) was received. The details of the agenda are given below: <table border="1"> <thead> <tr> <th>Item No.</th><th>Title</th></tr> </thead> <tbody> <tr> <td>SBC-09.25.1</td><td> To consider and approve the Minutes of Doctoral Research Committee (DRC) held on 24.09.2025 regarding Admission to Ph.D. Programme in Management (PHDMGMT), July 2025 Batch. </td></tr> </tbody> </table> She further informed that with respect to the same, alongwith the relevant documents, was placed before the Research Council Standing Committee (RCSC). RCSC approved the item and the admission letters have been issued to the students for the payment of the fees and to take the admissions in the Ph.D. programme for July 2025 batch.	Item No.	Title	SBC- 0725.1	To consider and approve the following concept note and NOS forms for two Micro Credential courses (1 Credit each): 1. Unpacking Data – Practical Foundations for Non-Tech Students. 2. Unpacking AI –Practical Foundations for Non-Tech Students	Item No.	Title	SBC-09.25.1	To consider and approve the Minutes of Doctoral Research Committee (DRC) held on 24.09.2025 regarding Admission to Ph.D. Programme in Management (PHDMGMT), July 2025 Batch.
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58.2.2	<i>The School Board confirmed the Minutes of School Board by circulation on 17th July, 2025 and 25th September, 2025 respectively (Annexure-57.2 and Annexure-57.3).</i>								

58.3	To report the Action Taken Report (ATR) on the Minutes of 57th meeting of the School Board held on 11th June, 2025 and on the Minutes of School Board by circulation on 17th July 2025 and 25th September 2025 respectively.
58.3.1	Prof. Neeti Agrawal, Director and Chairperson of the School Board informed the members that the concerned discipline/programme/course coordinators have taken/initiated the necessary actions on the items approved in the 57th Meeting of the School Board held on 11th June, 2025 as well as the approvals of the School Board for items through circulation on 17th July 2025 and 25th September 2025 respectively. The Action Taken Report is placed for perusal of the members of the School Board. School Board deliberated on the items and the members of the School Board appreciated the prompt actions on the resolutions of the School Board. The Discipline Coordinator informed the Members of the School Board regarding Annexure-58.3.1(A), that consequent upon the approval of ACSC in its 66th Meeting both the micro credential courses were placed before SWAYAM Board. The SWAYAM Board modified some of the title of the modules, and the same is being reported as Annexure-58.3.1(A). The members felt that this should be brought as separate reporting item instead of taking it as an ATR. The Director and Chairperson, requested to consider the Annexure-58.3.1(A) as tabled item (Item No.58.19) for reporting the modified titles of modules for the two micro credential courses as approved by SWAYAM Board for reporting to the School Board.
58.3.2	<i>The School Board noted the actions taken on the Minutes of 57th meeting of the School Board held on 11th June, 2025 and on the Minutes of School Board by circulation on 17th July 2025 and 25th September 2025 respectively and also considered the request of Director and Chairperson to consider the Annexure-58.3.1(A) as separate item as reporting item i.e. Item No. 58.19.</i>
58.4	To report the Signing of MoU between the IGNOU and the Retailers Association of India (RAI) for offering MBA (Retail Management).
58.4.1	The Chairperson of the School Board informed the members that the University has entered into an MoU with the Retailers Association of India (RAI) to offer MBA (Retail Management). The concept note was placed before the School Board in its 53rd meeting held on 25th August, 2023. She further informed that after discussions and deliberations with the representatives from the Management Discipline, SOMS and RAI, the modalities of MoU were finalised and subsequent to statutory compliances, the Memorandum of Understanding was signed between IGNOU and Retailers Association of India (RAI) for offering MBA (Retail Management) on 07th November, 2025.

	The signing of MoU will be reported to the Board of Management (BoM) in the forthcoming meeting with the part minutes of this meeting. The School Board deliberated upon the item and directed to issue the part minutes for implementation
58.4.2	<i>The School Board noted the Signing of MoU between IGNOU and the Retailers Association of India (RAI) for offering MBA (Retail Management) and PG Diploma (Retail Management).</i>
58.5	To consider and approve the revised Concept Note of MBA (Retail Management) Programme along with the List of Experts for Programme Design and Development Committee and the Programme Proposal Form (PPF) of MBA (Retail Management) and PG Diploma (Retail Management).
58.5.1	Prof. Ravikanthi Sampath Kumar, Programme Coordinator, presented the item and informed the members of the School Board that as informed by the Chairperson during the discussion on previous item, the University has entered into an MoU with the Retailers Association of India. A concept note was placed before the School Board in its 53rd meeting held on 25th August, 2023. After discussion, the modalities were finalised. He further informed that the retail industry in India is currently undergoing a significant overhaul, fueled by a convergence of elements that are reshaping consumer preferences, technological progress and shifting market dynamics. As the retail landscape in India undergoes a comprehensive makeover, the future is ripe with exciting possibilities. Amidst this dynamic landscape, PG level programmes in Retailing will hold significant importance and offer a strategic edge to individuals aiming to enter into the growing opportunities within this evolving sector. He also informed that the Discipline of Management, SOMS is proposing to offer two new programmes i.e MBA programme in the specialization of Retail Management and PG Diploma in Retail Management. The MBA (Retail Management) Programme will equip individuals with an in-depth knowledge and skills essential for navigating this intricate landscape and the PG Diploma (Retail Management) programmes shall provide specialised knowledge in Retailing. These programmes will delve deeply into retail-centric courses and topics. He further informed that in view of the above, a revised Concept Note along with the List of Experts for Programme Design and Development Committee and the Programme Proposal Form of MBA (Retail Management) and PG Diploma (Retail Management) are placed for the consideration and approval of the School Board. He also informed that Discipline of Management is proposing some name of experts for programmes Design and Development Committee and also seeking 'in principle' approval for the experts to be recommended by RAI.

	School Board deliberated upon the item and the Chairperson asked the members to suggest the names of experts from retail management area. Members found some discrepancies in the concept note and PRF regarding eligibility, duration and other columns and suggested that the proposed programmes should be in total alignment with the already offered MBA and PG Diploma programmes by the School. School Board directed that the list of experts in consultation with RAI be finalized and the name of Prof. Nawal Kishor may be included.
58.5.2	<i>The School Board approved the revised Concept Note of MBA (Retail Management) Programme along with the List of Experts for Programme Design and Development Committee and the Programme Proposal Form (PPF) of MBA (Retail Management) and PG Diploma (Retail Management) with above modifications (Annexure 58.4 to 58.6 respectively).</i>
58.6	To consider and approve the Programme Revision Form (PRF) for the Course MMPF-008: Equity Derivatives alongwith the minutes of the Course Design and Development Committee Meeting and to report the approval of VC Approval for course outline along with the list of Course Writers.
58.6.1	Prof. Dhanesh Kumar Khatri, Course Coordinator, presented the item and informed the Members of the School Board that the Discipline of Management, SOMS, has developed core courses and specialization courses. As of now 8 (eight) courses have been developed in the Finance specialisation area which form part of different MBA and PG Diploma programmes. In order to provide a wider choice to the students at the specialization level, the Management Discipline proposed to develop one more new specialization course i.e., MMPF-008: Equity Derivatives in the Financial Management specialization area. He further informed that with the approval of Competent Authority, the expert committee meeting for Course Design and Development was held on 22nd August, 2025. To expedite the process of unit writing, the approval of Competent Authority for the course outline and list of course writers for unit writing was sought. The approval of Competent Authority is placed for reporting to the School Board. He further informed that as per the University norms, the PRF is placed for consideration and approval of the School Board. School Board deliberated upon the item and appreciated the initiatives of the Management Discipline and the efforts of Prof. Dhanesh Kumar Khatri for initiating an additional course (optional) in the Financial Management Area. The Board noted some some discrepancies in some fields or PRF directed to incorporate the necessary corrections, before placing the PRF Form for further necessary action.
58.6.2	<i>The School Board approved the Programme Revision Form (PRF) for the Course MMPF-008: Equity Derivatives (Annexure-58.7) alongwith the minutes of the Course Design and Development Committee Meeting and noted the approval of VC Approval for course outline along with the list of Course Writers.</i>

58.7	To consider and approve the Programme Revision Form (PRF) for the course MMPF-010: Currency and Debt Markets.
58.7.1	Dr. Neha Seth, Associate Professor and Course Coordinator presented the item and informed the Members of School Board that the Management Discipline proposed to develop one more new specialization course i.e., MMPF-010: Currency and Debt Markets in the Financial Management specialization area. In this regard, a course Design and Development Committee meeting has already been convened and the minutes of the same were also approved by the School Board in the 57th School Board meeting held on 11th June, 2025. Further, with the approval of the Competent Authority, the units have been allocated to the course writers for writing. A few units have already been received and few are under progress with the unit writers, and the remaining units are expected to be received very soon. Subsequently, after editing of these units by the end of April, 2026, the course will be offered from July, 2026 session onwards. As per the University norms the Programme Revision Form (PRF) with all the details including course outline is placed for consideration and approval of the School Board. School Board deliberated upon the item and appreciated the initiatives of the Management Discipline and the efforts of Dr. Neha Seth in initiating an additional course (optional) in the Financial Management Area.
58.7.2	<i>The School Board approved the Programme Revision Form (PRF) for the course MMPF-010: Currency and Debt Markets (Annexure-58.8).</i>
58.8	To consider and approve the List of Experts for Course Design and Development Committee for the new specialization course 'Costing for Managerial Decisions' in the Financial Management Area.
58.8.1	Professor Kamal Vagrecha, Course Coordinator presented the item and informed the Members of School Board that Faculty of Management Discipline is proposing to develop one more new specialization course, i.e., 'Costing for Managerial Decisions'. In order to inculcate a sense of strategic thinking among the management students, it is felt that an understanding of costing is important. In order to deepen finance specialization and to provide a wider choice to the students at the specialization level in the finance area this new course is being proposed. The concept note for introducing new course on 'Costing for Managerial Decisions' is prepared and placed for consideration of School Board. He further informed that it is proposed to conduct the meeting of Course Design and Development Committee, and the list of Experts is placed for consideration and approval of the School Board. The PRF as per the University norms will be placed in the next School Board meeting. School Board deliberated upon the item and members suggested that the title of the

	proposed course should be 'Cost Accounting for Managerial Decisions'. However, it was decided that the Course Design and Development Committee may finalise the suitable title of the course.						
58.8.2	<i>The School Board approved the List of Experts for Course Design and Development Committee for the new specialization course 'Costing for Managerial Decisions' in the Financial Management Area (Annexure-58.9) and also 'in-principle approved the concept note for the new specialization course 'Costing for Managerial Decisions'.</i>						
58.9	To consider additional names of course writers for the new specialization course MMPH-010: Strategic Human Resource Management in the Human Resource Management Area.						
58.9.1	Dr. Priyanka Yadav, Course Coordinator presented the item and informed the Members of School Board that the agenda item is to consider additional name of course writers for the new specialization course in the area of Human Resource Management that is Strategic Human Resource Management. In order to develop an additional course in HRM area, one more new specialization course, i.e., Strategic Human Resource Management, and as per university norms the required Programme Revision Form (PRF) was approved by the School Board in its 56th meeting held on 11.02.2025 (Item-56.7). Subsequently, a Course Design and Development Committee meeting was held on 21.05.2025 to design the course outline. The Revised Programme Revision Form (PRF) along with course outline and course writers was also approved by the School Board in its 57th meeting held on 11.06.2025 (Item-57.7). Accordingly, units of this course were allocated to the course writers and some units have been written and received. Unit-13 which forms a part of Block-IV was allocated to Prof. Sasmita Palo. However, she expressed her inability to contribute, due to her busy schedule. Dr. Sunil Budhiraja has been identified to write the unit. The Course Coordinator proposed the name of Dr. Sunil Bhudhiraja and reallocate the unit as per detail given below: <table><tr><th>Name of the Unit</th><th>Previous Writer</th><th>Proposed writer</th></tr><tr><td>Block-IV, Unit-13 AI and HR Analytics</td><td>Prof. Sasmita Palo School of Management and Labour Studies, Tata Institute of Social Sciences, Mumbai</td><td>Dr. Sunil Budhiraja Assistant Professor, School of Management and Labour Studies Tata Institute of Social Sciences, Mumbai</td></tr></table>	Name of the Unit	Previous Writer	Proposed writer	Block-IV, Unit-13 AI and HR Analytics	Prof. Sasmita Palo School of Management and Labour Studies, Tata Institute of Social Sciences, Mumbai	Dr. Sunil Budhiraja Assistant Professor, School of Management and Labour Studies Tata Institute of Social Sciences, Mumbai
Name of the Unit	Previous Writer	Proposed writer					
Block-IV, Unit-13 AI and HR Analytics	Prof. Sasmita Palo School of Management and Labour Studies, Tata Institute of Social Sciences, Mumbai	Dr. Sunil Budhiraja Assistant Professor, School of Management and Labour Studies Tata Institute of Social Sciences, Mumbai					
58.9.2	<i>The School Board approved the additional name of course writer and reallocation of unit for the specialization course MMPH-010: Strategic Human Resource Management in the Human Resource Management Area.</i>						

58.10	To consider and approve the minutes of the Course Design and Development Committee Meeting for the Course BMP-005: Organizational Behaviour under the Bachelor of Business Administration (BBA) Programme alongwith the List of Course Writers and Hindi Translators and to report the approval of VC for course outline along with the list of Course Writers.
58.10.1	Prof. Anupriya Pandey, Course Coordinator presented the item and informed the Members that subsequent to the approval of the list of Experts for Course Design and Development Committees in the 52nd Meeting (52.24) of School Board held on 20th April, 2023, and the approval of Competent Authority, the meeting of Course Design and Development Committee was held on 8th August, 2025. The committee finalised the course curriculum and the names of experts for course writing and the translation of the same. The minutes of Course Design and Development Committee held on 8th August, 2025, alongwith the Course Curriculum and the list of experts as Course Writers and Hindi Translators, is placed for the approval of School Board. She assured the members that the course development will be done by the end of December, 2025, the course will be available on offer from January, 2026 session onwards.
58.10.2	<i>The School Board approved the minutes of the Course Design and Development Committee Meeting for the Course BMP-005: Organizational Behaviour under the Bachelor of Business Administration (BBA) Programme and noted the approval of VC for course outline along with the list of Course Writers (Annexure-58.10).</i>
58.11	To consider and approve the course mapping of BCOMG/BCOMOL/BCOMF and BCOMFOL with the courses of the Institute of Cost Accountants of India (ICAI) (erstwhile ICWAI) for the purpose of credit transfer to the CMA students.
58.11.1	Dr. N. Rajendra Parasad, Coordinator for ICWAI matters presented the item and informed the Members of the School Board that IGNOU has entered into an MoU with Institute of Cost Accountants of India (ICAI) (erstwhile ICWAI) on May 27, 2022. The clause 8 (xi) and (xii) of the MoU is regarding the credit transfer facility for the students of ICAI. If the students of ICAI enrolled in specified IGNOU programme will get the Credit Transfer to the extent of 50% of total credits of IGNOU programme. He further informed that after completing all the statutory compliances, the course mapping required for credit transfer in B.Com./ M.Com./ and MBA Programmes of the School to the students of ICAI was notified by the SRD vide Notification dated 16.02.2023. Subsequently, a clause regarding time validity for credit transfer/ exemption was also added after the 2nd JCC meeting held on 24.03.2024. He also informed that from January 2024 the University launched the B.Com. Four Years' Degree Programme (BCOMF) and from January 2025 onwards BCOMFOL Programme was launched. Hence, the need of course mapping for BCOMF and

BCOMFOL Programme with the courses of ICAI (erstwhile ICWAI) was required.

He further informed that an online meeting of Commerce faculty and representatives of ICAI was held on 12th August, 2025 regarding the course mapping of the courses of BCOMF and BCOMFOL programmes of IGNOU and the papers (courses) offered by ICAI. Accordingly, a scheme of credit transfer was worked out and the following courses have been proposed for credit transfer:

S. No.	IGNOU		ICMAI	
	BCOMF	Foundation Courses	Intermediate Courses	
1.	BCOC-131	Financial Accounting		Financial Accounting
2.	BCOC-134	Business Mathematics and Statistics	Fundamentals of Business Mathematics and Statistics	
3.	BCOC-133	Business Law		Business Laws and Ethics
4.	BCOC-136	Income Tax Law and Practice		Direct and Indirect Taxation
5.	BCOC-137	Corporate Accounting		Corporate Accounting and Auditing
6.	BCOC-138	Cost Accounting		Cost Accounting
7.	BCOE-142	Management Accounting		Management Accounting

In light of the above background the consolidated mapping of IGNOU BCOMG/BCOMOL/ BCOMF and BCOMFOL courses with the ICAI courses is placed for consideration and approval of the School Board. This will further be placed before JCC and other statutory bodies of the University before notification.

School Board deliberated upon the item and observed that the mapping is also done with the syllabus of 2002, 2008 and 2012 of ICAI (ICWAI) which is beyond the validity period of 7 years issued vide SRD's notification dated 23rd May, 2025 and directed that the same may be taken care of during discussions in the JCC.

58.11.2 *The School Board approved the course mapping of BCOMG/BCOMOL/BCOMF and BCOMFOL with the courses of the Institute of Cost Accountants of India (ICAI) (erstwhile ICWAI) for the purpose of credit transfer to CMA students for BCOMG/BCOMOL/BCOMF/BCOFOL Programmes (Annexure-58.11).*

Neeti MY

प्रो. नीति अग्रवाल
 निदेशक (प्र.अ.वि.) इग्नू
 Prof. Neeti Agrawal
 Director (SOMS) IGNOU

58.12	To consider and approve the Minutes of Meetings of the Doctoral Research Committee (Management Discipline) held on 29th July, 2025, 10th September, 2025, 15th October, 2025 and 07th November, 2025.
58.12.1	Dr. Priyanka Yadav, Research Programme Coordinator, presented the item and informed the members of the School Board that for Ph.D. in Management (PHDMGMT) Programme 4 (four) meetings of Doctoral Research Committee (DRC) were held as per the details given below: 1. The Doctoral Research Committee in Management Discipline was held on 29th July, 2025 at 11.00 AM recommended the following: - Approval of Research topic and allocation of Research Supervisor for 1 (one) Research Scholar of July 2022 batch namely Amit Kumar Singh (225035202) - Approval of Research topic(s) and allocation of Research Supervisor(s) for 9 (nine) Research Scholars of July 2023 batch - Nikhil Vijay (231001397) - Nandana P Krishna (231000062) - Sumit Bodla (231000055) - Saiyad Raja (231000048) - Sagrika Singh (231001824) - Surbhi Ahuja (231001594) - Ritu (231000023) - Gaurav Gupta (231000070) - Progress Reports of the following Research Scholars of 2022 and 2023 batch for the period January to June 2025: - Amit Kumar Singh (225035202) - Nandana P Krishna (231000062) - Ritu (231000023) - Sumit Bodla (231000055) - Saiyad Raja (231000048) - Gaurav Gupta (231000070) - Julie Kumari (231000030) - Bandita Bhola (231001760) - Surbhi Ahuja (231001594) - Sai Krishna Singh (231001831) - Sagrika Singh (231001824) - Nikhil Vijay (231001397) - Conversion from full time to part-time of Ms. Julie Kumari, Enrl.No. 231000030 Research Scholar of 2023 batch. - To call for another explanation called from Ms. Shachi Saxena for not showing a satisfactory progress for past one and half years. - Cancellation of Registration of Ms. Inderjit Kaur, Enrolment No. 173101055. 2. The Doctoral Research Committee in Management Discipline held on 10th September, 2025 at 11.00 AM recommended the following:

a) Approval of Research topic(s) and allocation of Research Supervisor(s) for 4 (four) Research Scholars of July 2023 batch:

- (i) Bandita Bhola (231001760)
- (ii) Sai Krishna Singh (231001831)
- (iii) Julie Kumari (231000030)
- (iv) Vijayalakshmi Muddu (231002034)

b) Progress Reports of the following Research Scholars of 2018 and 2019 batch for the period January to June 2025:

- (i) Smiti (188501247)
- (ii) Srishti Arora (202494214)

c) Progress Reports of the 4 (Four) Research Scholars of 2021 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Period of Progress
(i)	Prabhjinder Singh Aulakh (210271596)	January to June 2025
(ii)	Prabhakara S. (210271263)	January to June 2025
(iii)	Akshita Garg (210271288)	January to June 2024 July to December 2024 January to June 2025
(iv)	Preeti Sharma (210271295)	January to June 2024 July to December 2024 January to June 2025

d) Progress Reports of the 6 (One) Research Scholars of 2022 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Period of Progress
(i)	Manoj Sarkar (225034859)	January to June 2025
(ii)	Sanjay Kumar Bhanwara (225034716)	January to June 2025
(iii)	Navneet Chandra (225035005)	July to December 2024 January to June 2025
(iv)	Bimal Kumar Gupta (225034873)	January to June 2025
(v)	Nikhil Shukla (225034827)	January to June 2025
(vi)	Neetu Sharma (225034311)	January to June 2025

e) Progress Reports of the 1 (One) research scholar of 2023 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Period of Progress
(i)	Vijayalakshmi Muddu (231002034)	July to December 2024 January to June 2025

f) 1st Seminar Presentation of Mr. Prabhakara S. (210271263) research scholar of 2021 batch under the supervision of Prof. K. Ravi Sankar on the topic "Financial Performance of Select Regional Rural Banks in India: A Comparative Study of Pre and Post Amalgamation".

g) To issue a show cause notice to Ms. Akshita Garg (210271288) before

- deregistering her candidature as per Ph.D. Guidelines of the University.
- h) To issue a show cause notice to Ms. Preeti Sharma (210271298) before deregistering her candidature as per Ph.D. Guidelines of the University.
- i) To issue a show cause notice to Ms. Shachi Saxena (225035227) before deregistering her candidature as per Ph.D. Guidelines of the University.
- j) To issue a show cause notice to Mr. Md. Danish (225035685) before deregistering his candidature as per Ph.D. Guidelines of the University.
- k) Change of Supervisor for 2 (Two) Research Scholars of 2022 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Existing Supervisor	New Research Supervisor(s)
(i)	Manoj Sarkar (225034859)	Dr. Venkataiah Chittipaka	Prof. Anurag Saxena (Supervisor) And Dr. Venkataiah Chittipaka (Co-supervisor)
(ii)	Sanjay Kumar Bhanwara (225034716)	Dr. Venkataiah Chittipaka	Prof. Anurag Saxena (Supervisor) And Dr. Venkataiah Chittipaka (Co-supervisor)

3. The Doctoral Research Committee in Management Discipline held on 15th October, 2025 at 11.00 AM recommended the following:

- a) 1st Seminar Presentation of 5 (five) students of Ph.D. July 2021 and 2022 batch:
- (i) Prabhjinder Singh Aulakh (210271596) scholar of 2021 batch under the supervision of Prof. Rajeev Kumar Shukla, on the topic "A Study on the Applications of Artificial Intelligence based Promotional Strategies on Consumer Decisions Making".
- (ii) Manoj Sarkar (225034859) scholar of 2022 batch under the supervision of Prof. Anurag Saxena and Dr. Venkataiah Chittipaka, on the topic "Impact of Sustainable Supply Chain Management Practices on Organizational Performance in Fashion Retail Industry: A Study"
- (iii) Neetu Sharma (225034311) scholar of 2022 batch under the supervision of Prof. Anurag Saxena, on the topic "Usefulness and Acceptance of Artificial Intelligence tools by Online and Distance Learners: A Study on IGNOU's Management Programme".
- (iv) Navneet Chandra (225035005) scholar of 2022 batch under the supervision of Dr. Rajeev Kumar Shukla, on the topic "Influence of Online Reviews on Consumer Decision Making in the Hospitality Sector".
- (v) Bimal Kumar Gupta (225034873) scholar of 2022 batch under the supervision of Prof. K. Ravi Sankar, on the topic "A Study on Performance of Select Public Recruitment Bodies in India".
- b) Deregister the candidature of Ms. Akshita Garg before as per Ph.D. Guidelines of the University.

- c) Deregister the candidature of Ms. Preeti Sharma as per Ph.D. Guidelines of the University.
- d) To issue final notice to Ms. Shashi Saxena before deregistering her candidature as per Ph.D. Guidelines of the University.
- e) Deregister the candidature of Mr. Md. Danish before deregistering her candidature as per Ph.D. Guidelines of the University.
- f) Rectify the name and title of Ms. Smiti, Enrolment No.188501247 as per details given below:

S. No	Name & enrolment No. of the Research Scholar	Topic of Research
(i)	Ms. Smiti, Enrolment No.188501247	A framework for improvement in Financial Technological and Organizational aspects of Dairy industry with respect to Industry 4.0

4. The Doctoral Research Committee in Management Discipline was held on 7th November, 2025 at 11.00 AM considered the Pre-submission of Ms. Smiti (188501247), however, it was not accepted and recommended the scholar to do the pre-submission again.

58.12.2 *The School Board approved the recommendations of the Doctoral Research Committee regarding Allocation of Research Topic and Supervisor, 1st Seminar Presentations, Change of Research Supervisor, Deregistration of candidature, issuance of show cause notice, Pre-submission Seminar, progress reports and ratification of name and title, recommended in its Meetings held on 29th July, 2025, 10th September, 2025, 15th October, 2025 and 07th November, 2025 respectively (Annexure-58.12 to Annexure-58.15).*

58.13 To consider and approve the Minutes of Meetings of the Doctoral Research Committee (Commerce Discipline) held on 13th August, 2025, 07th October, 2025, 13th October, 2025, 14th October, 2025, 27th October, 2025 and 17th November, 2025.

58.13.1 Prof. Madhulika P. Sarkar, Research Programme Coordinator, presented the item and informed the members of the School Board that for various activities regarding the Ph.D. in Management (PHDMGMT) Programme 6 (six) meetings of Doctoral Research Committee (DRC) were held and the DRC recommended as per the details given below:

- 1. The Doctoral Research Committee in Commerce Discipline held on 13th August, 2025 at 11.00 AM recommended the following:
 - a) Approval of Research topic (s) and allocation of Research Supervisor (s) for 4 (four) Research Scholars of Ph.D. July 2023 batch:
 - (i) Neeru (231000102)
 - (ii) Manisha Meena (231000110)

- (iii) Sapna Kataria (231000087)
- (iv) Sunita Kumari (231001509)
- (v) Rakhi Sharma (231000094)

b) Progress Reports of 6 (six) Research Scholars of 2023 batch for the period July, 2024 to December 2024 and January, 2025 to June 2025 respectively:

- (i) Neeru (231000102)
- (ii) Manisha Meena (231000110)
- (iii) Sapna Kataria (231000087)
- (iv) Sunita Kumari (231001509)
- (v) Rakhi Sharma (231000094)
- (vi) Charu Sarin Arora (202494174)

c) 1st Seminar Presentation of Charu Sarin Arora (202494174) Research Scholar of Ph.D. July 2021 batch under the supervision of Prof. Nawal Kishor on the topic "Influence of Cognitive vs. Emotional Appeal in Buying Behaviour: A Study of Selected Luxury Products":

d) Reallocation of Research Supervisor(s) for 2 (Two) Research Scholars of 2017 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Existing Supervisor	New Research Supervisor(s)
(i)	Sonakshi Jaiswal (173101435)	Prof. M. S. Senam Raju	Prof. Madhulika P. Sarkar
(ii)	K. Ashwini (173101442)	Prof. M. S. Senam Raju	Dr. N. Rajendra Parasad

2. The Doctoral Research Committee in Commerce Discipline held on 7th October, 2025 at 11.00 AM recommended the following:

a) Progress Reports of the 10 (ten) Research Scholars of 2022 batch for the period July, 2024 to December 2024 and January, 2025 to June 2025 respectively:

- (i) Arun Kumar (225034597)
- (ii) Mahima Yadav (225034329)
- (iii) Manisha (225035771)
- (iv) Ritu (225034580)
- (v) Chetan (225034185)
- (vi) Himanshi Verma (225035789)
- (vii) Himani Choudhery (225034834)
- (viii) Parveen (225034612)
- (ix) Pooja Malik (225034146)
- (x) Rahul (225035796)

3. The Doctoral Research Committee in Commerce Discipline held on 13th October, 2025 at 11.00 AM recommended the following:

a) 1st Seminar Presentation of 2 (two) Research Scholars of July 2021 batch:

S. No.	Name & enrolment No. of the Research Scholar	Topic of Research
(i)	Kanishk Koushik (210271328)	Influence of Cause Related Marketing on Purchase Intention: A Study in Delhi & NCR
(ii)	Sakshi (210271350)	Brand Preference for Foreign vs Domestic Cosmetic & Personal Care Brands: A Study in Delhi & NCR

b) Progress Reports of the 5 (five) Research Scholars of 2019, 2020 and 2021 batch for the period July, 2024 to December 2024 and January, 2025 to June 2025 respectively.

- (i) Shalu (202494110)
- (ii) Sakshi (210271350)
- (iii) Kanishk Koushik (210271328)
- (iv) Pooja Patel (210271310)
- (v) Nazia Hasan (210271335)

c) Reallocation of Research Supervisor(s) for 2 (Two) Research Scholars of 2022 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Existing Supervisor	New Research Supervisor(s)
(i)	Pooja Malik (225034146)	Prof. Sunil Kumar	Prof. Rashmi Bansal
(ii)	Arun Kumar (225034597)	Prof. Sunil Kumar	Prof. Rashmi Bansal

d) Modification in Research Topic of 1 (one) research scholar of 2022 batch:

Sl. No.	Name of the Research Scholar and Enrl. No.	Existing Research Topic	New Research Topic
(i)	Himani Choudhery, (225034834)	Influence of Unified Payment Interface On Users' Spending Behaviour	Influence of Unified Payments Interface on Users' Spending Behaviour

e) Cancellation of Admission in Ph.D. Programme of Ms. Shikha, Application No. SMT0003968.

4. The Doctoral Research Committee in Commerce Discipline held on 14th October, 2025 at 11.00 AM recommended the Pre-submission seminar of Ms. Syeda Zehra (173101450) under the supervision of Prof. Subodh Kesharwani alongwith her two progress reports for the period October, 2024 to June, 2025 & July 2025 to till date.

5. The Doctoral Research Committee in Commerce Discipline held on 27th October, 2025 at 02.00 PM recommended the Pre-submission seminar of Ms. Sangeeta

	Tewatia Kundu (198570570), under the supervision of Prof. Nawal Kishor alongwith her two progress reports for the period July, 2024 to December, 2024 & January, 2025 to till date. 6. The Doctoral Research Committee in Commerce Discipline held on 17th November, 2025 at 11.00 AM recommended the Pre-submission seminar of Ms. Shalu (202494110) under the supervision of Prof. Anupriya Pandey alongwith her progress report for the period July 2025 to till date.
58.13.2	<i>The School Board approved the Minutes of the Meetings of the Doctoral Research Committee (Commerce Discipline) held on 13th August, 2025, 07th October, 2025, 13th October, 2025, 14th October, 2025, 27th October, 2025 and 17th November, 2025 respectively (Annexure-58.16 to Annexure-58.21).</i>
58.14	To report the approval of Vice Chancellor for the proposal of ICAI for treating the marks obtained in the paper 'Accounting' under the New Scheme as the Marks obtained in 'Advanced Accounting' of the old scheme for ICAI intermediate/PCC/IPCE/PCE for the purpose of credit transfer in BCO-005 Advanced Accounting under the BCOMAF Programme.
58.14.1	Prof. Rashmi Bansal, Coordinator for ICAI related matters presented the item and informed the members of the School Board that subsequent to the lunching of B.COM (General) Programme under CBCS Scheme in July, 2019, and revised M.Com. Programme in January 2022, there is a need to revisit the previous MoU under which IGNOU was offering collaborative B.Com./M.Com. Programmes i.e. BCOMAF and MCOMFT based on the BCOM and MCOM Programme on offer during that time. As per clause 8 (xv) of the new MoU, once the new MOU signed between IGNOU-ICAI on 9th October, 2023. the BCOMAF and MCOMFT Programmes are kept in abeyance from January 2024 session. She further informed that the course mapping of IGNOU BCOM/MCOM Programmes with ICAI courses was finalized in the meetings held with ICAI officials on 12.03.2024 and 20.03.2024 respectively which was duly approved by the School Board in its 54th Meeting held on 16.04.2024 and subsequently by the JCC chaired by Hon'ble Vice Chancellor on 12.06.2024. The Minutes of JCC were approved by the Competent Authority. She also informed that further ICAI revised its syllabus and launched the same from 1st July, 2023 vide its notification dated 24.08.2024 (Annexure-58.14.1), however, they did not inform about the revision of their syllabus/programme, neither at the time of renewal of MoU nor in discussion/ JCC. She further informed that since August, 2024, students started applying for credit transfer for BCOMAF & MCOMFT Programmes based on new ICAI syllabus/structure. The ICAI started giving exemption for the paper on Advanced Accounting for its intermediate students of the CA Programme. The students enrolled in BCOMAF programmes gets the credit transfer for the marks scored in paper

Advanced Accounting of ICAI for the course BCO-005: Advanced Accounting. The programme structure of BCOMAF is placed for reference. As a result of this change in ICAI Scheme, the School could not process the requests of BCOMAF students for credit transfer against the papers passed from ICAI as there were no marks given against the course Advanced Accounting in the mark-sheet issued by ICAI for intermediate group. Students as well as ICAI authorities were informed about this fact.

The Board was further informed that to resolve the issue, a meeting between ICAI officials and faculty members of SOMS was held on 29.10.2024, in which it was made clear to the ICAI authorities that without the marks of Advanced Accounting paper credit transfer cannot be processed. ICAI officials informed that in the intermediate group paper titled 'Accounting' is replaced with the earlier paper 'Advanced Accounting' and the marks of 'Accounting' paper should be considered against the paper BCO-005: Advanced Accounting of BCOMAF Programme. With respect to this, it was informed that without course mapping and approval of statutory bodies, this proposal cannot be considered directly by SOMS and therefore it was suggested that ICAI may issue a certificate stating that for the purpose of Credit transfer and assignment marks to Paper BCO-005: Advance Accounting under BCOMAF (Collaborative Programme of IGNOU and ICAI) marks obtained in Paper 1-Accounting in Group-1 under the New Scheme of the ICAI may be considered.

She informed the members that ICAI vide its email dated 25.11.2024 informed that the Competent Authority of ICAI has approved a common certificate and requested to consider the same to resolve all the pending cases thereby facilitating the credit transfer for Paper BCO-005: Advanced Accounting under BCOMAF programmes to all the eligible students.

She also informed that as large number of requests from BCOMAF Students were pending for credit transfer due to the above discrepancy, in the best interest of large number of BCOMAF Students the approval of Hon'ble Vice Chancellor was sought for the proposal of ICAI authorities.

58.14.2 *The School Board noted the approval of Vice Chancellor for the proposal of ICAI for treating the marks obtained in the paper 'Accounting' under the New Scheme as the Marks obtained in 'Advanced Accounting' of the old scheme for ICAI intermediate/PCC/IPCE/PCE for the purpose of credit transfer in BCO-005 Advanced Accounting under the BCOMAF Programme.*

58.15 **To report the approval of Vice Chancellor for the proposal of ICAI for treating the marks obtained in the 04 papers under the New Scheme which is referred as CA Course-2023 scheme as the marks obtained in 04 papers of the old scheme of ICAI CA Final for the purpose of credit transfer MCO-12, MCO-14, MCO-15 and MCO-16 under the MCOMFT Programme.**

58.15.1 Prof. Rashmi Bansal, Coordinator for ICAI related matters presented the item and informed the members of the School Board similar to the previous item i.e. 58.15 in

respect of BCOMAF Programme, the same discrepancy was being faced in case of MCOMFT Programme due to new ICAI syllabus/structure notified vide its notification dated 24.08.2024 (Annexure-58.15.1). The programme structure of MCOMFT is placed for reference. As a result, the school could not process the requests of MCOMFT students for credit transfer against the papers passed from ICAI, as there were no marks given against the course equivalent to MCO-12, MCO-14, MCO-15 and MCO-16, in the mark-sheet issued by ICAI for final group. Students as well as ICAI authorities were informed about this fact.

She further informed that ICAI vide its letter dated 10.06.2025 informed that the Competent Authority of ICAI has approved a common certificate and requested to consider the same to resolve all the pending cases thereby facilitating the credit transfer as per the courses and subject equivalency placed for reference, to all the eligible students of MCOMFT Programme.

The Board was informed that as large number of requests from MCOMFT Students were pending for credit transfer due to the above discrepancy, in the best interest of large number of MCOMFT Students the approval of the Competent Authority was sought for the proposal of ICAI authorities.

58.15.2 *The School Board noted the approval of the Vice Chancellor for the proposal of ICAI for treating the marks obtained in the 04 papers under the New Scheme which is referred as CA Course-2023 scheme as the marks obtained in 04 papers of the old scheme of ICAI CA Final for the purpose of credit transfer MCO-12, MCO-14, MCO-15 and MCO-16 under the MCOMFT Programme.*

58.16 **To consider and approve the panel of Experts for Ph.D. Thesis Evaluation from Commerce Discipline.**

58.16.1 Prof. Neeti Agrawal, Chairperson of the School Board presented the item and informed the members of the School Board that research supervisor(s) for Ph.D. in Commerce Programme have submitted the sealed envelope(s) having the names of examiners for evaluation of the thesis of following research scholars:

Sl. No.	Name of the research scholar	Programme	Enrol. No.	Name of the Research Supervisor
1.	Ms. Syeda Zehra	PHDCOM	173101450	Prof. Subodh Kesharwani
2.	Ms. Shalu	PHDCOM	202494110	Prof. Anupriya Pandey

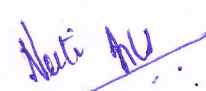
Prof. Nawal Kishor submitted one more sealed envelope for his research scholar. The details are as under:

Sl. No.	Name of the research scholar	Programme	Enrol. No.	Name of the Research Supervisor
1.	Ms. Sangeeta Tewatia	PGDCOM	198570570	Prof. Nawal Kishor

	The chairperson requested the School Board to consider and approve the lists of examiners for PhD. Thesis evaluation of all the above three research scholars. School Board deliberated upon the item and considered the proposal of Chairperson to consider all the envelopes having the names of examiners.
58.16.2	<i>The School Board approved the panel(s) of examiners for evaluation of the thesis of all the three research scholars.</i>
58.17	To consider and approve the additional Panel of Experts for Evaluators, Moderators and Term End Examinations question paper setters (Management Discipline).
58.17.1	Prof. Rajeev Kumar Shukla, Discipline Coordinator, informed the Members of the School Board that SOMS from time to time revises the panel of evaluators, moderators and paper-setters in order to incorporate the new names and remove the non- functional names. In continuation to this, additional list of experts for different programmes/ courses of the Management Discipline are placed for consideration of the School Board. 1. Additional List of Experts as <u>Evaluators</u> for all the MBA (MBA (Specialization) MP, Specialization PG Diplomas 2. Additional List of Experts as <u>Moderators</u> for all the MBA (MBA (Specialization) MP, Specialization PG Diplomas. 3. Additional List of Experts as <u>Paper-setters</u> for all the MBA (MBA (Specialization) MP, Specialisation PG Diplomas Chairperson requested the members to suggest some more names for inclusion in the list as moderator, evaluators and paper-setters. Members deliberated upon the item and authorised the Director, SOMS to go through the list again for correction/ addition of names of experts (if any) in consultation with the Faculty of Management and incorporate the same in the final list before finalising the minutes.
58.17.2	<i>School Board approved the additional Panel of Experts for Evaluators, Moderators and Term End Examinations question paper setters (Management Discipline) (Annexure-58.22 to Annexure-58.24).</i>
58.18	To consider and approve the additional Panel of Experts for Evaluators and Term End Examinations question paper setters (Commerce Discipline).
58.18.1	Prof. Madhulika P. Sarkar, Discipline Coordinator, informed the Members of the School Board that SOMS from time to time revises the panel of evaluators and paper-setters in order to incorporate the new names and remove the non- functional names. In continuation to this process, additional list of experts for the different programmes/ courses of the Commerce Discipline are placed for consideration of the School Board.

	1. Additional List of Experts as Evaluators for various courses of BDP, BCOMG, BCOMOL, BCOMF, BCOMFOL MCOM, MCOMOL, PGDIBO, BBA Retailing & BBA Programmes. 2. Additional List of Paper Setters for the following Courses BDP, B.Com, B.COMOL, B.COMF, M.Com, M.COMOL, PGDIBO and BBA (Retailing) & BBA. The List of TEEs Question Paper's Moderators of the various courses for the following Programmes BDP, BCOM, BCOMOL, BCOMF, MCOM MCOMOL, PGDIBO and BBA (Retailing) & BBA was also considered. Chairperson requested the members to suggest some names more for inclusion in the list as evaluators paper-setters and moderators. Members deliberated upon the item and authorised the Director, SOMS to go through the lists again for correction, addition of names of experts (if any) in consultation with the Faculty of Commerce and incorporate the same in the final lists before the issuance of minutes.
58.18.2	<i>School Board approved the additional Panel of Experts for Evaluators, paper setters and moderators (Commerce Discipline) (Annexure-58.25 to Annexure-58.27).</i>
Tabled Item	To consider and report the Modified titles of modules for the two micro credential courses as approved by SWAYAM Board.
58.19	
58.19.1	With the consent of School Board, the decision of SWAYAM Board regarding modification in some of the titles of modules reported as ATR is placed as Tabled item. Director and Chairperson presented the item and informed the members of the school Board that consequent upon the approval of ACSC in its 66th Meeting both the micro credential courses were placed before SWAYAM Board, which is the final authority with respect to Swayam Courses. The SWAYAM Board modified some of the titles of the modules, and the same is placed for perusal of the School Board.
58.19.2	<i>School Board noted the Modified titles of modules for the two micro credential courses as approved by SWAYAM Board (Annexure-58.28).</i>

The meeting ended with thanks to the Chair.


 (Neeti Agrawal)
 Director & Chairperson, School Board
 School of Management Studies
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 Director IGNOU
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