



MHH 011

**Master of Business Administration (Hospital and Health Management)
(MBAHCHM)**

ASSIGNMENT

For

July 2026 and January 2027 Sessions

MHH 011: Hospital Planning and Administration

Last date of Submission

31st October 2026 is for July 2026 session

and

30th April 2027 is for January 2027 session

**SCHOOL OF HEALTH SCIENCES
INDIRA GANDHI NATIONAL OPEN UNIVERSITY
MAIDAN GARHI
NEW DELHI-110068**

Dear Student,

As explained in the Programme Guide, there are five assignments in total in 4th semester of MBAHCHM and **all** these assignments are compulsory. Please note that the assignments carry a weightage of 30% marks towards the final evaluation in theory component and ***submission of related assignments is a prerequisite*** for appearing in theory term-end examination for respective papers. It is always better if you can submit all assignments as early as possible.

Last Date of Submission	Course Code	Blocks Involved	Assignment Code
31st October 2026 for July 2026 session And 30th April 2027 for January 2027 session	MHH 011	1, 2, 3, and 4	MHH 011/TMA/July/2026

Please take note of the following points before writing your assignments:

- Use only foolscap A4 size paper for writing your responses. Only handwritten assignments will be accepted. Typed or printed copies of assignments will not be accepted.
- Tie the pages after numbering them carefully.
- Write the questions and question number with each answer.
- All the questions are compulsory.
- *Zero marks will be given if it is found that the answers were copied from other student*
- Every assignment will be evaluated out of a full mark of 100. Weightage is indicated in parentheses against each question.

Suggestions for writing an assignment:

Read the assignments carefully. Go through the units on which the answers are based. Draw a rough outline of your answer. Make a logical order. Then write your answer neatly and submit. Give illustrations and tables wherever necessary. You may keep a photocopy of the answer sheets for future reference.

Answer each assignment in separate sheets. On the first page of the assignment response sheet, write the programme code, course code, course title, assignment code, name of your programme study centre and date of submission. Your Roll No., Name and Full address should be mentioned in the top right corner of the first page. The first page of your response sheet should look like the format given below.

Please submit the assignments to your Regional Centre only

Programme Code: _____	Enrollment No. _____
	Name _____
Course Code _____	Address _____
Course Title _____	_____
Assignment Code _____	
PSC _____	

Your assignment will be evaluated out of 100 marks and converted into grades

The following is the system of converting the overall letter grades to percentage equivalents:

- A = 80% and Above
- B = 60% to 79.9%
- C = 50% to 59.9%
- D = 40% to 49.9%
- E = Below 40%

- A = Excellent
- B = Very Good
- C = Good
- D = Satisfactory
- E = Unsatisfactory

There is one assignment per course. You are required to score an overall (weightage of term end and assignment) 'C' grade for the successful completion of that course.

Course Code	:	MHH-011
Course Title	:	Hospital Planning and Administration
Assignment Code	:	MHH- 011/TMA/July/2026
Coverage	:	All Blocks

Course: MHH-011 – Hospital Planning and Administration

Section A

Long Answer Questions

Answer all the following questions. Each question carries 10 marks. (Answer in about 1000 words.)

- 1 Discuss the organisational structure and functioning of a modern hospital. Explain how various clinical, administrative and support departments coordinate to ensure efficient patient care, quality services and organisational effectiveness. 10
- 2 Describe the systematic process involved in planning and designing a hospital. Discuss the important considerations in hospital planning including site selection, space planning, departmental relationships, workflow and future expansion. 10
- 3 Discuss the principles of quality management in hospitals. Explain the accreditation process, quality assurance mechanisms, patient safety initiatives and continuous quality improvement strategies adopted by healthcare organisations. 10
- 4 Discuss the emerging issues and future trends in hospital management. Explain the role of digital health, artificial intelligence, telemedicine, green hospitals and sustainable healthcare in transforming hospital services. 10

Section B

Short Note Questions

Answer TEN questions. Each question carries 6 marks. (Answer in about 500–600 words.)

- 5 Explain the evolution and classification of hospitals in India and discuss the impact of post-COVID healthcare transformation on hospital services. 6
- 6 Discuss the role of hospitals in the healthcare delivery system, including their contribution to public health, medical education and research. 6
- 7 Describe the roles and responsibilities of a hospital administrator in financial management, human resource management, patient safety and disaster management. 6
- 8 Explain the importance of hospital engineering services and discuss the major engineering systems required for efficient hospital functioning 6
- 9 Discuss the significance of hospital layout planning, legal compliance and ergonomics in promoting patient safety and operational efficiency. 6

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| 10 | Explain the principles of hospital project management and discuss the application of Lean Facility Design in improving hospital performance. | 6 |
| 11 | Discuss the organisation and management of hospital operations and patient care services with suitable examples. | 6 |
| 12 | Explain the importance of public relations, communication, safety and security in developing a positive hospital image and improving patient satisfaction. | 6 |
| 13 | Discuss the Financial Analysis in Hospital Planning. | 6 |
| 14 | Explain the process of strategic planning in hospitals and discuss the importance of stakeholder engagement in strategic healthcare facility planning. | 6 |