

**SCHOOL OF LAW**  
**Certificate in Consumer Protection (CCP)**

**Assignments: (Jan, 2025 and July, 2025)**

Dear Student,

As per laid down guidelines of the University, you have to complete one assignment for each course opted by you.

You will find that the questions in the assignments are analytical and descriptive so that you can better understand and comprehend the concepts.

It is important that you write the answers to all the questions in your own words. Your answers should be within the approximate range of the word-limit set for each question. Remember, writing answers to assignment questions will improve your writing skills and prepare you for the term-end examination.

**Submission**

You have to submit the assignments to the Coordinator of your Study Centre. You must obtain a receipt from the Study Centre for the assignments submitted and retain it with you. It is desirable to keep with you a photocopy of the assignments submitted by you.

Once evaluated, the Study Centre will return the assignments to you. Please insist on this. The Study Centre will send the marks to the SED at IGNOU, New Delhi.

You need to submit the assignments at your study centers as under:

For January Admission Session - By 30<sup>th</sup> April, 2025

For July Admission Session - By 30<sup>th</sup> October, 2025

**Guidelines for Doing Assignments**

We expect you to answer each question as per instructions in the assignment. You will find it useful to keep the following points in mind:

- 1) **Planning:** Read the assignment carefully, go through the Units on which they are based. Make some points regarding each question and then rearrange them in a logical order.
- 2) **Organisation:** Be a little selective and analytical before drawing up a rough outline of your answer. Give adequate attention to question's introduction and conclusion.

Make sure that:

- a) The answer is logical and coherent.
  - b) It has clear connections between sentences and paragraphs.
  - c) The presentation is correct in your own expression and style.
- 3) **Presentation:** Once you are satisfied with your answer, you can write down the final version for submission. **It is mandatory to write all assignments neatly in your own handwriting.** If you so desire, you may underline the points you wish to emphasize. Make sure that the answer is within the stipulated word limit.

Wishing you all the best.

Programme Coordinator (CCP)

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**CPI-101: Consumer and Consumer Protection Legislations**

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**Course Code: CPI-101****Assignment Code: CPI-101/TMA/2025****Total Marks: 100**

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<b>Answer all the questions in your own words.</b>	<b>Marks</b>
1. Discuss various Dimensions of Economic Environment'	(10)
2. Discuss in detail the history and growth of Consumer Movement in India.	(10)
3. Discuss in detail the scope and importance of six Consumer Rights	(10)
4. Who is Consumer? Discuss with the help of decided case laws.	(10)
5. Discuss in brief the Legal Metrology Act, 2009	(10)
6. Discuss in detail the Theory of Consumer Behaviour.	(10)
7. Discuss in detail the impact of Advertisement on Consumers with the help of decided case laws.	(10)
8. Write a note on Consumer Empowerment.	(10)
9. Discuss in detail the suggestions for improving the Consumer Grievance Redressal Mechanisms.	(10)
10. Write short notes on:	
(a) Level of Consumer Awareness in India.	(05)
(b) Consumer Responsibility.	(05)