

आईजी/प्रशा.(जी)/जीआरसी/2003/323
दिनांक: 23 अक्टूबर, 2025

अधिसूचना

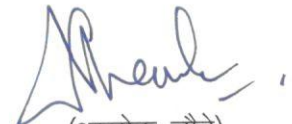
विषय: प्रबंध बोर्ड की स्थायी समिति, शिकायत निवारण समिति (जी.आर.सी.) का गठन।

कुलपति द्वारा शिकायत निवारण समिति (जी.आर.सी.) जो कि प्रबंध बोर्ड की एक स्थायी समिति है का गठन किया गया है जिसमें निम्नलिखित सदस्य शामिल होंगे :

- | | |
|---|-----------------|
| 1. प्रो. जयदीप शर्मा, सामाजिक विज्ञान विद्यापीठ | — अध्यक्ष |
| 2. प्रो. मधुलिका कौशिक
(पूर्व निदेशक, प्रबंध अध्ययन विद्यापीठ) | — सदस्य |
| 3. प्रो. अशोक शर्मा
(सदस्य, प्रबंध बोर्ड) | — सदस्य |
| 4. कुलसचिव (प्रशासन) | — संयोजक (पदेन) |

शिकायत निवारण समिति की अवधि इस अधिसूचना के जारी होने की तिथि से दो वर्षों के लिए होगी।

जी.आर.सी. की संदर्भ शर्तें समिति के सदस्यों के अवलोकनार्थ संलग्नक में दर्शाई गई हैं।



(आलोक चौबे)
कुलसचिव (प्रशासन)

अध्यक्ष/संबंधित सदस्य

प्रतिलिपि :-

- सभी विद्यापीठों/प्रभागों/केंद्रों/एककों/प्रकोष्ठों के निदेशक/अध्यक्ष
- सहायक कुलसचिव, कुलपति कार्यालय
- सहायक कुलसचिव, कुलसचिव (प्रशासन) कार्यालय
- निदेशक, कंप्यूटर प्रभाग — विश्वविद्यालय की वेबसाइट पर सूची अद्यतन हेतु

IG/Admn(G)/GRC/2003/323
October 23, 2025

NOTIFICATION

Sub: Constitution of the Grievance Redressal Committee (GRC), a Standing Committee of the Board of Management

The Vice Chancellor has been pleased to re-constitute the Grievance Redressal Committee (GRC), a Standing Committee of the Board of Management, with the following membership:

- | | | |
|---|---|-----------------------|
| 1. Prof. Jaideep Sharma, SOSS | - | Chairperson |
| 2. Prof. Madhulika Kaushik
(former Director, SOMS) | - | Member |
| 3. Prof. Ashok Sharma
(Member, BOM) | - | Member |
| 4. Registrar (Administration) | - | Convenor (Ex-Officio) |

The term of the Grievance Redressal Committee shall be two years from the date of the notification.

The term of reference of GRC are indicated at **Annexure** for kind perusal of the members.



(Alok Chaube)
Registrar (Admn.)

The Chairperson / Members concerned

Copy to:-

- All Directors of Schools/Heads of Divisions/Centres/Units
- AR, VCO
- AR, Registrar (Admn)'s Office
- Director, Computer Division – *for updating the list on the University's website*

Terms of reference of the Grievance Redressal Committee (GRC)

- (i) The scope of the Grievance Redressal Committee would exclude matters for which separate committees are constituted such as House Allotment Committee, Transport Committee, Canteen Committee, Creche Committee, SC/ST Welfare Committee, etc.
- (ii) The employees should have exhausted the normal channels available to him as per service rules or orders for redressal of grievance before approaching the Grievance Redressal Committee.
- (iii) The Committee may look into grievances over matters such as denial of service benefits to which the employees are entitled as per rules, matters involving equitable dispensation, non-implementation of decision taken, etc. but the Committee may not entertain grievances against the decisions of statutory authorities or quasi-judicial authority. Also only such grievances which the University is competent to redress may be referred to the Committee.
- (iv) Comments of the administrative authorities whose decision gave rise to grievance may be obtained by the Committee and considered.
- (v) Grievances formulated in anticipation of decision/action of an administrative authority should not be entertained.
- (vi) Personal hearing to the aggrieved employee may be granted at the discretion of the Committee.

Besides observing the broad guidelines set out as above for determining the procedure for transacting the business of the Committee, in cases where the final decision goes against aggrieved employee every possible attempt should be made to convince him/her that justice was done to him/her.