

**MASTER OF ARTS (DISTANCE
EDUCATION) (MADE)**

Term-End Examination

December, 2024

**MDE-419 : STAFF TRAINING AND DEVELOPMENT
IN DISTANCE EDUCATION**

Time : 3 Hours

Maximum Weightage : 75%

Note : (i) Attempt all the **three** questions.

(ii) All questions carry equal weightage.

1. Answer any *one* of the following questions in about **1200** words :

- (a) What do you understand by 'Continuing Professional Development' ? Explain any *one* framework for online continuing professional development.

- (b) Discuss the role of 'Academic Counsellors' in ODL. Identify their needs for training. What strategies would you like to follow to train them and why ?

2. Answer any *four* of the following questions in about **300** words each :

- (a) Write a note on 'bulletin board' system.
- (b) Discuss the role of Management Information System.
- (c) Explain 'observation' as a method of evaluation of a training programme.
- (d) Discuss the needs for 'pro-active' training in Distance Education.
- (e) Briefly discuss role play as a method for training.
- (f) Describe the various steps in organizing training for the newly-appointed teachers in any open university.

3. Answer any *one* of the following questions in about **1200** words :

- (a) “Quality of Distance Education is closely linked with the quality of staff development.” Critically examine this statement with suitable examples.
- (b) Plan and organize a 2-day training programme for the administrative staff of an open university. Prepare a schedule of the training programme. What will be the major concerns in conducting this programme ? Explain.

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