MASTER OF BUSINESS ADMINISTRATION (BANKING AND FINANCE)

(MBF)

Term-End Examination

December, 2024

MMPB-005 : MARKETING OF FINANCIAL SERVICES

Time: 3 Hours Maximum Marks: 100

Weightage: 70%

Note: (i) Attempt any five questions.

- (ii) All questions carry equal marks.
- 1. Briefly describe the various types of organized financial markets in India and discuss the need for regulations to augment the capital market.
- 2. Explain the different Marketing Orientations and discuss their applications in marketing of financial services.

- 3. Explain the Veblenian social-sociological model and discuss its marketing applications.
- 4. What do you understand by Product Development? Explain the process cycle in Product Development.
- 5. What are the channels of distribution for banking services and products? Discuss the issues involved in delivery of banking products and services.
- 6. What do you understand by Issue Management? Explain the various pre-issue and post-issue activities of an issue manager.
- 7. What are the broad spectrum of insurance services? Explain the need for marketing of insurance services and discuss any *two* strategies for effective marketing of insurance services.
- 8. What is Digital Marketing? Explain the various digital marketing tools that are relevant to financial services.

