MASTER OF BUSINESS ADMINISTRATION (MBA)

Term-End Examination December, 2024

MMPM-006: MARKETING RESEARCH

Time: 3 Hours Maximum Marks: 100

Weightage: 70%

Note: (i) Answer any three questions from Section A.

- (ii) Section B is compulsory.
- (iii) All questions carry equal marks.

Section—A

- 1. (a) Describe methods to convert a decision area to research objectives with the help of relevant examples.
 - (b) What are the factors that influence an experiment's validity? Elucidate with the help of examples.

- (a) What do you understand by hypothesis?
 Explain the types and significance of hypothesis in marketing research.
 - (b) Differentiate between correlation and regression. Support your answer with suitable examples.
- 3. (a) What is cluster analysis? Describe application of cluster analysis in marketing research.
 - (b) Briefly explain the steps involved in collecting data through Internet-based techniques, citing suitable examples.
- 4. Write short notes on any *three* of the following:
 - (a) Sources of secondary data
 - (b) Characteristics of good hypothesis
 - (c) Assumptions of logistic regression
 - (d) Purpose of online marketing research
 - (e) Benefits of social media in marketing research

Section—B

- 5. A leading manufacturer of smart phones proposes to open a chain of company owned retail stores in different cities in northern India:
 - (a) What secondary data available in these cities help the company to decide where to locate the retail stores?
 - (b) Do you suggest that primary data should be collected? Explain.