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MPCE–031

MASTER OF ARTS (PSYCHOLOGY)
(MAPC)

Term-End Examination

December, 2024

MPCE–031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

Note : *All Sections are compulsory.*

Section—A

Note : Attempt any *two* of the following questions
in about **450** words each. 2×10=20

1. Explain the scope of Organizational Psychology. 10
2. Discuss the outcomes of job satisfaction. 10
3. Explain the nature, functions and principles of management. 10
4. Explain the process of motivating employees for higher morale and productivity. 10

Section—B

Note : Attempt any *four* of the following questions
in about **250** words each. 4×6=24

5. Discuss the characteristics of the field of organisational behaviour today. 6
6. Describe the key assumptions of the nature of organization. 6
7. Define work motivation and explain its characteristics. 2+4
8. Describe the various techniques of conflict resolution. 6
9. Discuss the principles of learning. 6

Section—C

Note : Write short notes on any *two* of the following
in about **100** words each. 2×3=6

10. Organisational behaviour in the Indian context. 3
11. Collegial Model. 3
12. Ways of promoting organizational commitment. 3

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