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MTTM-002

**MASTER OF TOURISM AND
TRAVEL MANAGEMENT
(MTTM)**

Term-End Examination

December, 2024

**MTTM-002 : HUMAN RESOURCE PLANNING
AND DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

Note : *Attempt any **five** questions in about
600 words each. All questions carry equal
marks.*

1. What is HR Planning ? Elaborate the process of HR planning in tour operation business. 20

2. Elaborate various methods used to make HRIS system more effective in Hotel industry. 20
3. What is job analysis ? Elaborate the procedure for preparation of job analysis of a Hotel manager. 20
4. Illustrate the need and techniques of job evaluation. 20
5. Describe various HR forecasting techniques used in tourism industry. 20
6. Elaborate the need and principles used to design HRD system in tourism industry. 20
7. Write a note on HRD Trends and HR Audit. 20
8. Illustrate various HRD practices used in the service section. 20

9. What is Human Resource Accounting ?
Discuss its need and importance in Hotel
Industry. 20

10. Write short notes on any *two* of the following :

2×10=20

(i) HRD system

(ii) New HR competencies post-Covid-19

(iii) Task Analysis

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