## MASTERS IN TRAVEL AND TOURISM MANAGEMENT (MTTM)

## Term-End Examination December, 2024

## MTTM-8: MANAGING ENTREPRENEURSHIP AND SMALL BUSINESS IN TOURISM

Time: 3 Hours Maximum Marks: 100

Note: (i) Answer any five questions in about 600 words each.

- (ii) All questions carry **equal** marks.
- What is meant by Small Scale Enterprises
   (SSE)? What are the problems and support
   needs of SSEs? Explain with examples from
   tourism industry.
- Define an entrepreneur. Discuss the types of entrepreneurs and the skills required to be a successful entrepreneur.

- What is the process of identifying opportunities in SSE? Explain with suitable examples from tourism industry.
- 4. Why is there a need for assessing the market? What are the factors that help to determine the market demand and understand the trade practices? Quote examples from tourism industry.
- 5. Write short notes on the following:  $4\times5=20$ 
  - (i) SWOT Analysis
  - (ii) Types of Loans
  - (iii) Proprietorship
  - (iv) Recruitment Process
- 6. Discuss the importance of product/service design and the choice of technology in establishing a new business in tourism sector.

20

7. What is a business plan? What are the common errors observed in a business plan? Explain with the help of suitable examples.

- 8. Describe the characteristics of a Joint Stock Company form of organisation. Also mention the advantages and disadvantages of a Joint Stock Company form of organisation.
- Critically analyse the growth strategies formulated and implemented by a firm. Explain with the help of suitable examples.
- 10. Write short notes on any *two* of the following:

 $2 \times 10 = 20$ 

- (a) Performance Index
- (b) Competitive Situation Analysis for SSEs
- (c) Issues and problems in Family Business