## MASTER OF TOURISM AND TRAVEL MANAGEMENT (MTTM)

## **Term-End Examination**

## December, 2024

## MTTM-9: UNDERSTANDING TOURISM MARKETS

Time: 3 Hours Maximum Marks: 100

Note: Answer any five questions in about 600 words each. All questions carry equal marks.

- 1. Discuss the various factors which determine the flow of tourists
- "Collecting and possessing information is vital for a successful career in tourism." Justify this statement, citing appropriate examples.
- 3. What is marketing research? Describe the stages involved in a marketing research process.
- 4. Write a detailed note on travel motivators. 20

5. Define market segmentation. Elaborate the various types of questions that need to be addressed while attempting to segment the tourism market.

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- 6. What is the significance of domestic tourism development in a country like India? Discuss the infrastructural development required for domestic tourism.
- 7. Write short notes on the following in about  $5\times4=20$ 
  - (a) Difference between Qualitative and Quantitative Research Methodologies
  - (b) Price as a basis for market segmentation
  - (c) Market-led tourism
  - (d) Identify the countries in South Asia region
- 8. Why is the Gulf and Middle East region an important tourism market for India? Suggest strategies to increase the inflow of tourist to India from this region.

- Describe the characteristics of Japanese tourist behaviour. Based on these characteristics, prepare a 7 day itinerary to India for a group of 10 Japanese senior citizens.
- 10. Why tourism is considered a hard business activity? Explain the various internal and external constraints that affect the marketing of India as a tourism destination.