Ph. D. IN MANAGEMENT (PHDMGMT) Term-End Examination December, 2024

RMSE-003: MARKETING MANAGEMENT

Time: 3 Hours Maximum Marks: 100

Note: Attempt any five questions. Each question carries equal marks.

- 1. Discuss the scope and the changing role of marketing in the current technological environment.
- 2. "The unique characteristics of services require special treatment in terms of extended marketing mix." Elaborate upon the statement by taking an example of restaurant.
- 3. Discuss the major types of digital marketing techniques that are being used by firms to enhance their visibility and business growth.

- 4. Discuss the suitable bases for segmenting the market for cellular (mobile telecom) services.
- Explain how digital marketing can be used to increase market penetration in the existing markets and to develop new markets. Elaborate with examples.
- 6. Discuss the stages involved in the organizational buying process with an example.
- 7. Write short notes on any *two* of the following:
 - (a) Social Media Marketing
 - (b) Direct Marketing
 - (c) Not for Profit Marketing
 - (d) Role of channel intermediaries