

**B. A. (FACILITY SERVICES
MANAGEMENT)**

(BAFSM)

Term-End Examination

December, 2025

**BFO-014 : PRACTICES AND APPLICATIONS
OF FACILITY MANAGEMENT-I**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Answer any **five** questions in about
600 words each.

(ii) All questions carry equal marks.

1. Define and discuss the applicability of Facility Management across diverse sectors. 20
2. Enumerate the components of an airport. Explain the steps of an airport operation with the help of a flow diagram. 20

3. Describe the major infrastructural elements of a railway station and the FM strategies applied to manage them. 20
4. List out the public areas of a hotel. Discuss the procedure of cleaning and maintenance of the public areas of a hotel. 20
5. What are the different types of biohazards wastes generated by a hospital facility ? What is the role of Facility Personnel in managing biowaste ? 20
6. What do you understand by IoT (Internet of Things) ? What role can it play in managing museums ? Support your answer with examples. 20
7. Discuss the major maintenance and housekeeping challenges faced in managing service apartments. 20
8. What are the critical steps in facility planning during the pre-opening phase of an office premises ? 20
9. Discuss the key challenges faced in indoor facility management and propose ways to overcome them. 20

[3]

10. Write short notes on any *two* of the following :

10+10

- (a) Safety and security in landside facilities
- (b) Waste Disposal in residential complexes
- (c) Stakeholder Engagement

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