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BFO-017

**BACHELOR OF ARTS (FACILITY
AND SERVICES MANAGEMENT)
(BAFSM)**

Term-End Examination

December, 2025

**BFO-017 : PRACTICES AND APPLICATIONS
OF FACILITY MANAGEMENT—I**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Answer any **five** questions in about
600 words each.

(ii) All questions carry equal marks.

1. Explain the types of open and outdoor facilities. Discuss the key characteristics of open space facility management. 20
2. Elaborate on the challenges and emerging dimensions for facility management in adventure tourism. 20

3. What is glamping and how does it differ from traditional camping in terms of facility management ? List down the key features of a glamping facility. 20
4. How can facility managers ensure efficient logistics and seamless coordination during large conferences ? 20
5. Write short notes on any *two* of the following : 2×10=20
 - (i) Information Technology (IT) in facility management
 - (ii) Crowd Management in Stadium
 - (iii) Innovation in facility management
6. Explain how COVID-19 has accelerated technology innovations in event management. 20
7. What are the key aspects of facility service management that contribute to effective monument preservation and visitor satisfaction ? 20
8. Discuss the legal and regulatory aspects of contracts in facility management. 20

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9. Discuss the role of stakeholder engagement and user experience in the effective management of outdoor-dominant facilities in India. 20
10. Differentiate between any *two* of the following : 2×10=20
- (a) Hard and Soft Adventure
 - (b) Different types of irrigation systems
 - (c) Open-Space Events and Closed-Space Events

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