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IGNOUN0103V1-0

NURSE MANAGER– QUALIFICATION PACK (IGNOU/QNM101)

Term-End Examination
December, 2025

IGNOUN0103V1-0 : MANAGEMENT OF RESOURCES AND QUALITY ASSURANCE

Time : 3 Hours

Maximum Marks : 70

*Note : Answer any **fourteen** questions. Follow
word limit 5 marks : 500-600 words.*

1. Explain human resource management in an organisation. 5
2. (a) Explain the meaning of duty roster. 2
(b) List the steps to prepare a duty roster for nurses. 3

3. Explain the meaning of the following terms :
2+2+1=5
- (a) Staff development
 - (b) In-service Education
 - (c) Induction Meeting
4. Describe the importance of continuing education cell in a hospital. 5
5. Describe the benefits of inventory control for patient care services. 5
6. Describe the need for logistic management in hospital to reduce cost and for improving efficiency. 5
7. Explain the procedure of purchasing material/ equipment through Government E-Market Place (GEM). 5
8. Describe the responsibilities of nurse manager in storage of equipment and materials. 5
9. Explain the benefits of accreditation of hospitals. 5
10. Describe the need for Indian Public Health Standards for health institutions. 5

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11. Describe the steps of nursing audit cycle. 5
12. Describe any *five* key areas of Nursing Excellence Standards in NABH guideline. 5
13. (a) Explain the meaning of patient safety. 2
(b) Describe the measures of patient safety with examples. 3
14. Describe the need for patient safety assessment. 5
15. (a) Explain the meaning of antimicrobial resistance. 2
(b) Describe the consequences of antimicrobial resistance. 3
16. Describe the objectives of National Patient Safety Implementation Framework by Government of India. 5

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