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MHH-012

**M. B. A. (HEALTH CARE AND
HOSPITAL MANAGEMENT)
(MBAHCHM)**

Term-End Examination

December, 2025

**MHH-012 : CLINICAL AND DIAGNOSTIC
SERVICE**

Time : 3 Hours

Maximum Marks : 70

***Note** : Attempt any **ten** questions. All questions carry equal marks. Write the answer to every question within **500** words.*

1. OPDs are often the “first impression” of any hospital. Discuss with examples how outpatient services can affect hospital reputation and patient trust.

2. Imagine a city hospital responding to a bus accident. How should the accident and emergency department manage triage, staff allocation and medico-legal case ?
3. In a surgical site infection outbreak, investigators found flaws in OT zoning. Explain how proper OT design prevents such cases, using real or hypothetical examples.
4. A 200 bed hospital sets up a new ICU during a dengue outbreak. Discuss planning, staffing and patient safety protocols needed to manage critically ill patients.
5. A nurse manager notices overcrowding in surgical ward. Discuss how inpatient and ward management can improve patient flow, safety and comfort.
6. Maternal mortality due to pre-eclampsia remains high in many hospitals. Using case examples, discuss how maternal and neonatal services can prevent such deaths.

7. During COVID-19, nurses played a critical role in ICU and ward management. Discuss the role of nursing services in crisis situations.
8. A suspected stroke patient arrives at mid night. Discuss the role of radiodiagnosis (CT/MRI) in saving lives and the importance of these facilities availability round-the-clock.
9. During a dengue outbreak, labs faced overwhelming sample loads. Discuss how laboratory services can prepare for epidemic surges.
10. A patient with chest pain undergoes angiography. Explain how specialized diagnostics support life saving decision to general diagnostics.

11. A hospital expanding its nuclear medicine services. Discuss the administrative legal and safety considerations of such a facility.
12. Radio therapy centres often face machine downtime. Discuss how service planning and patient scheduling can reduce treatment delays for concert patient.

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