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**MHH-013**

**M. B. A. IN HEALTHCARE AND  
HOSPITAL MANAGEMENT  
(MBAHCHM)**

**Term-End Examination  
December, 2025**

**MHH-013 : SUPPORT AND UTILITY SERVICES**

*Time : 3 Hours*

*Maximum Marks : 70*

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***Note :** Attempt any **ten** questions. All questions carry equal marks. Write the answer to every question within **500** words.*

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1. Enumerate the Hospital Support Services and write in brief the importance of each of these services in the efficient functioning of the hospital.

2. Explain the planning considerations for a hospital boundary service.
3. Explain the role of CSSD in hospital infection control.
4. What are the types of hospital transportation ? Discuss in brief the importance of each.
5. Write a short note on Biomedical Waste Management in a hospital.
6. Explain the importance of hospital housekeeping services in patient safety.
7. Discuss the operational challenges in medical gas management in a hospital.
8. Discuss the medico-legal significance of hospital medical records.
9. Enumerate common HAIs. Discuss about care bundles.
10. Define the WHO patient safety framework and explain its key domains.

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11. Discuss the protocols for handling medico-legal cases in the mortuary. Explain the infrastructure and facilities required in a hospital mortuary.
12. Explain the importance of hospital surveillance systems in ensuring staff and patient safety.

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