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MS-425

**M. B. A. (BANKING AND FINANCE)
(MBF)**

Term-End Examination

December, 2025

**MS-425 : ELECTRONIC BANKING AND
IT IN BANKS**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Attempt any *five* questions.

(ii) All questions carry equal marks.

1. What do you understand by the term 'Local Area Network' (LAN) ? Discuss the software and hardware technologies used in LAN. Describe the different types of LAN Networks.
2. Explain the concept of a 'Decision Support System' (DSS). What are the essential characteristics of DSS ? Differentiate between the MIS and DSS.

3. What is meant by 'Plastic Money' ? Compare and contrast the features of Credit Card and Debit Card. Explain the steps involved in the process of purchasing goods and services from authorized merchants by using a Credit Card.
4. What do you mean by 'Supply Chain Management' (SCM) ? Explain the principles of Supply Chain Management (SCM) and the integrated approach to SCM solution.
5. What are 'Virtual Private Networks' (VPN) ? Discuss the technology on which these networks function and the role played by them in the financial sector.
6. What is 'Data Warehousing' ? Why is it necessary ? Discuss the major steps in implementing data warehouse solution.

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7. Explain the concept of 'Outsourcing'. Why do banks go for outsourcing ? What are the advantages and disadvantages of outsourcing ? Discuss the major phases that are involved in the process of outsourcing decision in an organisation.
8. Write short notes on any *four* of the following :
- (a) Real Time Gross Settlement System (RTGS)
 - (b) Shared Payment Network System (SPNS)
 - (c) Digi Cash
 - (d) Customer Relationship Management (CRM)
 - (e) Intellectual Property Rights (IPR)
 - (f) Digital Signatures

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