

**B. A. IN FACILITY AND SERVICES
MANAGEMENT (BAFSM)
Term-End Examination
June, 2025**

**BFO-007 : SAFETY AND SECURITY IN
FACILITIES**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Attempt any *five* questions in about
600 words each.

(ii) All questions carry equal marks.

1. Discuss the significance of workplace ergonomics and the ways to improve it.
2. What does Universal Protection mean in the context of the hospitality industry ? Why is it essential for ensuring the safety and satisfaction of guests and staff members ?
3. Define Personal Protective Equipment (PPE). Explain the purpose and use of PPE.

4. What do you mean by Procedural/ Operational Security ? Discuss the best practices for operational security.
5. Discuss the most common security issues witnessed in cyberspace in recent past.
6. What are the characteristics of Audit ? Differentiate between inspection and audit.
7. What are the factors to be considered in safe design of food preparation area in F&B outlets ? Explain with the help of examples.
8. What is the importance of safety and security in a retail store ? How is it ensured ? Explain with examples.
9. What precautions should the entertainment business take to safeguard the security of its employees ? Explain with suitable examples.
10. What is building resilience ? Discuss the importance of safety in multi-storey buildings.

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