

**BACHELOR'S DEGREE IN LIBRARY  
AND INFORMATION SCIENCE  
(REVISED) (BLIS)**

**Term-End Examination**

**June, 2025**

**BLI-225 : COMMUNICATION SKILLS**

*Time : 3 Hours*

*Maximum Marks : 70*

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**Note :** Answer all questions.

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1. Read the following passage and answer the questions given below : 20

Before actually entering the university for my B. A., I had a whole years reprieve by failing the university entrance examination

held in the high school. I had expected to fare ill in Physics and Chemistry, both of which had defined my understanding. I never understood what I was expected to do with the 'data' provided with the so-called problems the relevance of 'atmospheric pressure' or 'atomic weight', or what to do with logarithm tables, or the why or how of a 'normal solution'. These points never became clear to me either through my own efforts or through our teachers' explanations. I had been certain of failures in these two subjects but, as if by a miracle, I had somehow passed in them, though not with flying colours. On the contrary, I had failed where I was more confident—English.

I failed so miserably and completely that everyone wondered if I was literate at all. My father, in spite of his strict attitudes in school matters, had one very pleasant quality—he never bothered about the examination results. He always displayed sympathy for a fallen candidate; he had no faith in the examination system at all. But even he was forced to exclaim in surprise, “Stupid fellow, you have failed in English ! Why ?” Proficiency in English being a social hallmark, I remained silent without offering any explanation, though I knew why. One of our English texts was a grey-bound book of chilling dullness called Explorations and Discoveries, pages full of Mungo Park’s

expeditions and so forth. In my whole career, I have not come across any book to match its unreadability. I had found it impossible, and totally abolished it from my universe, deciding to depend upon other questions in the examination from Oliver Twist or Poetical Selections. But I found in the examination hall that four out of six questions were based on Explorations—that horrible man the question-setter seemed to have been an abnormal explorationist. I gave up, left the examination hall in half an hour, and set in contemplation on one of the brick monuments beside the lily pond.

(From R. K. Narayan : My Days)

- (i) In what subjects did the author pass even though he didn't expect to ? 2
- (ii) What subject did he fail in ? 2
- (iii) Why was the author's father not disturbed by his son's examination results ? 2
- (iv) Why was it necessary to learn English well in those day ? 3
- (v) 'Abolished it from my universe' means that he paid no attention to that book. Therefore abolished and universe here are examples of : 2
- (a) multiple meanings,
- (b) extended meanings.

Explain with reason.

- (vi) Give homophones for 'whole' and 'fare'. 2
- (vii) What does the author think of his father and why ? 2
- (viii) Make sentences, using the following words : 2
- (a) Proficiency
- (b) Contemplation
- (ix) Suggest a suitable title to the passage. 1
- (x) Why does the writer call, the question paper-setter, abnormal ? 2
2. What do the following body gestures indicate ? 10
- (a) Sitting with hands clasped behind the head and crossing the legs
- (b) Open palms

- (c) Titled head
  - (d) Stroking chin
  - (e) Hands on cheek
3. As the Assistant Librarian, write a memo to the computer division for the following requirements in the library : 10
- (i) Wi-Fi services for the staff and students.
  - (ii) 20 computers for researcher's area.
4. Draft an office order for the following situation : 10
- M/s. Sheela Nair, has been appointed as the new Deputy Librarian of the Public Library on 23rd April, 2023.

5. Write a circular on behalf of the British Library, giving details of the workshop called 'Bookworms', to be organised for children on the weekend. It aims to encourage reading habits of children. 10
6. Write a letter to the chief librarian seeking permission to visit the library of XYZ central university, for a group of students. It may be a study tour or may be for research purpose.

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