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BPCE-015

**BACHELOR'S DEGREE
PROGRAMME
(BDP)**

Term-End Examination

June, 2025

**BPCE-015 : INDUSTRIAL AND
ORGANISATIONAL PSYCHOLOGY**

Time : 2 Hours

Maximum Marks : 50

Note : All Sections are compulsory

Section-A

Note : Answer any *two* of the following questions in about **450** words each.

2×10=20

1. Examine the contribution of different disciplines to the field of Industrial/Organisational Psychology. 10

2. Explain the objectives of performance appraisal. Discuss the component criterion of performance appraisal system. 4+6
3. Discuss psychological intervention strategies for preventing accidents in an organization. 10
4. Define workforce diversity. Examine the factors that increase workforce diversity. 3+7

Section-B

Note : Answer any *four* of the following questions in about **250** words each.

4×6=24

5. Explain the component system of human resource development. 6
6. Explain the purposes of psychological tests and describe their classification. 2+4
7. Define job satisfaction. Discuss the impact of job satisfaction on work outcomes. 2+4
8. Discuss any *two* process theories of motivation. 3+3

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9. Define occupational stress. Explain person-environment fit model of occupational stress. 2+4

Section-C

Note : Write short notes on any *two* of the following in about **100** words each. 2×3=6

10. Work-family conflict. 3
11. Causes of burnout. 3
12. Emotional labour. 3

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