

**MASTER OF COMPUTER
APPLICATIONS/BACHELOR OF
COMPUTER APPLICATIONS
(REVISED)
(MCA/BCA)**

Term-End Examination

June, 2025

MCS-015 : COMMUNICATION SKILLS

Time : 2 Hours

Maximum Marks : 50

Note : Answer all questions.

1. Read the passage given below and answer the questions that follow :

Computers are capable of doing extremely complicated work in all branches of learning. They can solve the most complex

mathematical problems or put thousands of unrelated facts in order. These machines can be put to varied uses. For instance, they can provide information on the best way to prevent traffic jams. This whole process by which machines can be put to work for us has been called 'automation'. In the future, automation may enable human beings to enjoy more leisure than they do today. The coming of automation is bound to have important social consequences.

Some years ago, an expert on automation, Sir Leon Bagrite, pointed out that it was a mistake to believe that these machines could 'think'. There is no possibility that human beings will be "controlled by machines".

Though computers are capable of learning from their mistakes, they need detailed instructions from human beings to operate. They can never, as it were, lead independent lives or "rule the world" by making decisions of their own.

Sir Leon said that in future, computers would be developed that would be small enough to carry in the pocket. The ordinary people would be able to use them to obtain valuable information. Computers could be plugged into a national network and be used like radios. For instance, people going on holiday could be informed about weather conditions. Car drivers can be given alternate routes when there are traffic jams. This will enable people who do not share a common language to talk to each other

without any difficulty or to read foreign publications.

Questions :

- (a) What is the greatest advancement in modern technology ? 2
 - (b) Explain 'automation'. 2
 - (c) Why can't computers lead independent lives or rule the world ? 2
 - (d) Write *two* major uses of computers. 2
 - (e) What was the prediction of Sir Leon about computers ? 2
2. Fill in the blanks choosing the most suitable phrasal verbs from those given below :

5×2=10

fill in, take off, put out, look after, look in

- (a) The judge promised to the matter.

- (b) It is warm inside your coat.
- (c) The firemen were able to the
fire in market area.
- (d) The deadline is approaching the
form fast.
- (e) Her children have settled abroad.
There is nobody to her.
3. Write the text of a group discussion among
two participants about the increasing
popularity of online gaming. 10
4. In response to an advertisement in
'Hindustan Times', write a job application
along with your curriculum vitae for the job
of Technical Manager in leading business
firm. 10

5. Write an online complaint to the relevant authority regarding non-receipt of your Passport, also citing an urgency as you have to participate in a important business meeting abroad. 10

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