

**MASTER OF ARTS
(ENTREPRENEURSHIP) (MAER)
Term-End Examination
June, 2025**

**MER-010 : ORGANISATION MANAGEMENT
AND LABOUR RELATIONS**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *five* questions. All questions carry equal marks.

1. Define Business Communication. Explain how Internal Communication is different from External Communication. 20
2. "Planning and controlling go hand in hand." Elaborate. Explain the steps involved in designing a control process. 20
3. Write short notes on any *two* of the following : 10+10
 - (a) Decision-making skills

- (b) Conceptual skills
 - (c) Brainstorming
4. "The various aspects of leadership phenomenon have been explained in different theories." Explain. 20
 5. Enumerate and explain the consequences of stress experienced by people in any organization. 20
 6. Answer any *two* of the following : 10+10
 - (a) IT supported HRIS.
 - (b) Regulative Aspect *vs.* Protective Aspect
 - (c) Significance of labour welfare
 7. "Recruitment sources available to an organization is divided into internal and external sources." Distinguish between the two. 20
 8. "HRD is a complete system with various sub-systems." In context of this statement, explain how executive development is fundamental sub-system of HRD. 20

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