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MMPH-004

**MASTER OF BUSINESS
ADMINISTRATION (MBA)
Term-End Examination
June, 2025**

**MMPH-004 : INDUSTRIAL AND
EMPLOYMENT RELATIONS**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : Attempt any *five* questions. All questions
carry equal marks.

1. Explain the concept and need of labour administration machinery. Describe the structure of labour administration machinery in India.

2. Elucidate the forms of workers' participation in management in different countries.
3. Outline the various functions of the Indian trade unions. What do you mean by Central Trade Union Organizations ? Discuss the current status of the Central Trade Union Organisations.
4. Discuss the different types of structure of trade unions and their characteristics. Enumerate the types and features of the Industrial Federations and Central Federations functioning in India.
5. What are the main features of collective bargaining ? Give an account of various theories on collective bargaining.
6. What is principled negotiation ? Enlist the negotiation guidelines, citing relevant examples.

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7. Explain various approaches to grievance resolution. In your opinion which approach is most effective and why ?
8. Explain various types of conflicts. What are the statutory provisions for settlement of industrial disputes under Industrial Disputes Act, 1947 ?

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