

No. of Printed Pages : 3

**MMPH-005**

**MASTER OF BUSINESS  
ADMINISTRATION/POST  
GRADUATE DIPLOMA IN HRM  
(MBA/PGDIHRM)**

**Term-End Examination**

**June, 2025**

**MMPH-005 : ORGANISATIONAL  
DEVELOPMENT AND CHANGE**

*Time : 3 Hours*

*Maximum Marks : 100*

*Weightage : 70%*

---

***Note :*** Attempt any ***five*** questions. All questions  
carry equal marks.

---

---

1. Explain the process of Turnaround Management. How can turnaround management help to bring change in the organisation ? Discuss with examples.
2. Discuss the factors which help companies to successfully sustain in the competitive environment. Give examples.
3. Explain the following :
  - (a) Indigenisation in change process
  - (b) Assessment centres
4. Explain the concept of organisational development. Describe different stages of organisational development.
5. What is OD intervention ? Discuss any *two* types of OD interventions and their merits and demerits.

6. Explain the approaches of Business Process Re-engineering and Bench Marking with reference to organisational analysis.
7. Explain the purpose of Merger and Acquisition. Explain various alternatives to mergers and acquisitions with the help of examples.
8. Describe and discuss the process of Total Quality Management (TQM) and explain how it helps in bringing change in the organisation.

x x x x x