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MASTER OF BUSINESS ADMINISTRATION (MBA)

Term-End Examination June, 2025

MMPM-006: MARKETING RESEARCH

Time: 3 Hours Maximum Marks: 100

Weightage: 70%

Note: Attempt any three questions from Section A. Section B is compulsory. All questions carry equal marks.

Section—A

 (a) What are the application areas of Marketing Research? Also state the limitations of marketing research.

- (b) Discuss the steps involved in Marketing

 Research. How does it support decisionmaking? Discuss.
- 2. (a) Explain various types of sources for secondary data and their relevance for marketing research.
 - (b) What principles would you consider to choose the type of design to be used for causal research? Explain with example.
- 3. (a) What is hypothesis testing in research?

 Explain various criteria for accepting or rejecting a research hypothesis.
 - (b) What is factor analysis? How does it help in interpretation of results?

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- 4. Write short notes on any *three* of the following:
 - (a) Conjoint Analysis
 - (b) Application of big data in marketing research
 - (c) Techniques of online data collection
 - (d) Role of social media in marketing research
 - (e) Ethics in research

Section—B

5. You are a manager in research agency who have been given a task to study the effect of social media advertisement of fashion accessories on buying propensity of users, a target population will be teenagers and young adults aged between 15-25 years in Chandigarh city. However it is difficult to gather data of all the social media users who are target customers.

Questions:

- (a) Suggest the possible probability and non-probability methods you as a researcher could use to select a sample out of the entire population.
- (b) What kind questionnaire you would use? Design a brief questionnaire for the same.

