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MPCE-031

**MASTER OF ARTS (PSYCHOLOGY)
(MAPC)**

**Term-End Examination
June, 2025**

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

Note : *All Sections are compulsory.*

Section—A

Note : *Answer any **two** of the following questions in about **450** words each.*

2×10=20

1. Define organizational behaviour. Discuss the scope of organizational psychology. 3+7
2. Explain Vroom's expectancy theory and its managerial implications. 7+3
3. Discuss the importance of behaviour implementation plan in an organization. 10
4. Elucidate the key principles for change management. 10

Section—B

Note : Answer any **four** of the following questions in about **250** words each.

4×6=24

5. Critically examine any *two* models of organizational behaviour. 6
6. Explain the meaning of job satisfaction and discuss its outcomes. 3+3
7. Define organizational commitment and discuss its components. 2+4
8. Elucidate the process of motivation for increasing morale and productivity in an organization. 6
9. Delineate various conflict resolution techniques. 6

Section—C

Note : Write short notes on any **two** of the following in about **100** words each. 2×3=6

10. Importance of motivation in an organisation 3
11. Cognitive mapping 3
12. Techniques for training team 3

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