

No. of Printed Pages : 2

**MS-01**

**MANAGEMENT PROGRAMME (MP)**

**Term-End Examination**

**June, 2025**

**MS-01 : MANAGEMENT FUNCTIONS AND  
BEHAVIOUR**

*Time : 3 Hours*

*Maximum Marks : 100*

*Weightage : 70%*

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**Note :** Attempt any *five* questions. All questions carry equal marks.

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1. What are the roles and responsibilities of a manager ? Explain their changing roles in present context with the help of examples.
2. Describe the concept of organisational culture and climate. What are the determinants and dimensions of an organisational culture and their importance ?

3. What is the meaning and purpose of communication in organisations ? How can communications help in overcoming barriers ? Explain with examples.
4. Write short notes on the following :
  - (a) Delegation
  - (b) Decentralisation
  - (c) Centralisation
5. Discuss the importance of learning in interpersonal behaviour. Discuss the Johari Window Model with reference to the interpersonal behaviour.
6. Explain the concept of group and group dynamics in organisations. What are the characteristics of effective work groups ? Discuss.
7. What are the different types of Management Processes ? Discuss their importance with the help of examples.
8. Explain the concept of mission, objectives, goals and strategy. Discuss their importance in organisations citing examples.

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