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MS-10

MANAGEMENT PROGRAMME (MP)

Term-End Examination

June, 2025

**MS-10 : ORGANISATIONAL DESIGN,
DEVELOPMENT AND CHANGE**

Time : 3 Hours

Maximum Marks : 100

Weightage : 70%

Note : Attempt any *five* questions. All questions carry equal marks.

1. Describe the concept of organisational design. Discuss the factors affecting organisational design, citing examples.
2. Explain the virtual, boundaryless and inverted pyramid structures. Enlist their advantages and disadvantages.

3. Describe Time and Motion Study and critically evaluate how it helps in organising and analysing work.
4. Discuss various approaches to job design and their impact on jobs. Illustrate.
5. What are the dimensions which can be diagnosed through questionnaires ? Explain the process of administering and analysing the data using questionnaires with the help of examples.
6. What are the different stages of organizational development ? Explain the factors which contribute to the success of organisational development.
7. List the phases of planned change. Explain how organisations can overcome resistance to change. Cite suitable examples.
8. Who is a change agent ? What skills and competencies are required for using a change agent ? Explain with examples.

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