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BEGE-145

BACHELOR OF ARTS
(GENERAL) ENGLISH (BAG)
Term-End Examination
June, 2026

BEGE-145 : SOFT SKILLS

Time : 3 Hours

Maximum Marks : 100

Note : (i) *Attempt all questions in about
350 words each.*

(ii) *All questions carry equal marks.*

1. How is verbal communication different from non-verbal communication ? Explain with some examples. 20

Or

What do you understand about soft skills ?
Discuss with suitable examples.

2. Why do you think teamwork is important ?
Make a list of a few behaviours that can
sabotage team spirit. 20

Or

Discuss why you think any problem should
be approached in a multidimensional
manner.

3. Discuss the role of creativity as a soft skill.
Give appropriate examples to support your
answers. 20

Or

Discuss the most important set of values
that a leader must demonstrate. Use
examples to demonstrate your point.

4. Explain the elements of emotional
intelligence in detail. Why is it important
according to you ? 20

Or

Discuss the major barriers to
communication with suitable examples.

5. What are the fundamental principles of Coordination and why is it essential ? 20

Or

Write short notes on any *two* of the following

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2×10=20

- (a) Team building skills
- (b) SWOC/T analysis
- (c) Mental health
- (d) Psychological barriers

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