

**DIPLOMA IN NURSING
ADMINISTRATION (DNA)
Term-End Examination
June, 2026**

BNS-013 : GROUP DYNAMICS

Time : 3 Hours

Maximum Marks : 70

Note : (i) *Attempt all questions.*

(ii) *Attempt all parts of a question at one place.*

(iii) *Write answer as per word limit given :*

*1-2 marks **20-40** words; 3-4 marks*

50-90** words; 5-7 marks **100-200

*words; 8-10 marks **300-800** words.*

1. (a) Explain the meaning of group and group dynamics.

(b) Describe the essentials of group formation.

- (c) Explain the importance of group dynamics for nurses. 2+2+5+6
2. (a) Explain meaning of the following :
- (i) Conflict
 - (ii) Collective Bargaining
- (b) Explain the sources of conflict in the hospital.
- (c) Describe conflict resolution strategies followed by a nurse administrator in the hospital. 2+2+5+6
3. (a) Explain the types of communication with examples.
- (b) Discuss the importance of communication in nursing. 6+4
4. (a) Explain ethical dilemma in nursing the terminally ill patients.
- (b) Discuss the significance of studying ethics in nursing. 6+4

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5. Write short notes on any *four* of the following : 4×5=20

- (a) Role of nurse in health team
- (b) Techniques of effective leadership
- (c) Role of a nurse in developing public relation
- (d) Legal implication in admission and discharge
- (e) Principles of recording
- (f) Therapeutic attitude of a nurse towards the patient

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