

MASTER OF ARTS IN DISTANCE

EDUCATION (MADE)

Term-End Examination

June, 2026

MDE-413 : LEARNER SUPPORT SYSTEMS

AND SERVICES

Time : 3 Hours

Maximum Weightage : 75%

Note : *Attempt all the **Three** questions. All questions carry equal weightage.*

1. Answer any *one* of the following questions in about **1200** words :
 - (a) Describe various models of learner support system in distance education. Which model do you prefer and why ? Justify your preference.

- (b) What are Learner Support Services ?
Identify the need of support services in distance education. Explain diagrammatically any *one* model of learner support in distance education.

2. Answer any ***four*** of the following questions in about **300** words each :

- (a) Write a short note on alternative assessment methods followed in open and distance learner system.
- (b) Discuss briefly about the components of self-directed learning.
- (c) Discuss the role and major functions of a regional center in open and distance learning system.
- (d) Explain any *three* types of support services available in an open and distance learning institution you are familiar with.

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- (e) How do you apply SWOT analysis for problem-solving ?
 - (f) List at least five categories of media used in counselling. Explain briefly about any *three* of them.
3. Answer any *one* of the following questions in about **1200** words :
- (a) What are study skills ? Discuss the need and importance of these skills. How do these study skills help distance learners in their studies ?
 - (b) Describe different types of writing skills and discuss the ways to develop these skills among distance learners.

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