

**MASTER OF ARTS
(ENTREPRENEURSHIP)
(MAER)**

Term-End Examination

June, 2026

**MER-010 : ORGANISATION MANAGEMENT
AND LABOUR RELATIONS**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Attempt any **five** questions.

(ii) All questions carry equal marks.

1. Explain the role of Business Communication in Entrepreneurship. Discuss its usefulness to an Entrepreneur. 20
2. "Stress has both positive and negative consequences." Explain by giving suitable examples. 20

3. Write short notes on any *two* of the following : 10+10
- (a) Management Information System
 - (b) Designing a Training Programme
 - (c) Planning
4. (a) Discuss the stages of Team Development as identified by Bruce Tuckman.
- (b) Describe the concept of 'Team Effectiveness.' 10+10
5. Explain classification of labour laws after ILO's intervention. 20
6. What are different levels of managers in an organisation ? Explain different types of managerial skills at various levels of hierarchy. 5+15
7. (a) Explain how computerization has been advantages to Human Resource Information system. 10

- (b) How has labour welfare been significant for Workmen, Employer and Society ? 10

8. Write short notes on any *two* of the following :

10+10

- (a) Techniques of Recruitment
(b) Motivating and Leading
(c) Types of Departmentation

x x x x x