

**M. SC. IN HOSPITALITY
ADMINISTRATION
(MHA)**

Term-End Examination

June, 2026

MHA-013 : HUMAN RESOURCE PLANNING

Time : 3 Hours

Maximum Marks : 100

Note : (i) Answer any **five** questions.

(ii) All questions carry equal marks.

1. Discuss the role of HR team in human resource planning process of an organization and related barriers. 20
2. Why forecasting is important ? Elaborate the various strategies and techniques used in human resource forecasting. 20

3. What is human resource information system ?
Discuss the need, designing and implementation of human resource information system in business. 20
4. Elaborate the process and sources of human resource supply for a large organization. 20
5. What is difference between job specification and job description ? Discuss the role and functions of job description. 20
6. Why is orientation training important for an organization ? Discuss the orientation process followed by large hotels for new recruits. 20
7. Why is career planning of employees important ? What are aims, objectives and process of career planning followed by hotels ? 20
8. "Learning is an ongoing process." In view of this statement highlight the factors that influence working and learning in an organisation. 20

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9. What is human resource information system ?

Discuss the advantages of computerising
human resource information system. 20

10. Why are appraisals of employees important ?

Discuss the objectives and various methods
of performance appraisals. 20

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