

No. of Printed Pages : 3

MHH-102

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

June, 2026

**MHH-102 : CLINICAL, DIAGNOSTIC AND
THERAPEUTIC SERVICES AND SUPPORT
AND UTILITY SERVICES AND RISK
MANAGEMENT**

Time : 3 Hours

Maximum Marks : 70

Note : (i) Attempt any **three** questions from
Q. Nos. 1 to 4 carrying 15 marks
each within **1500** words each.

(ii) Attempt any **five** short notes from
Q. No. 5 carrying 5 marks each
within **500** words each.

1. Discuss the organization and functioning of Outpatient Services in a Tertiary Care Hospital. Highlight the challenges and innovations required for efficient OPD management. 15
2. Describe the planning and design considerations of an Operation Theatre complex in a 50-bedded hospital. How can infection control be ensured ? 15
3. Explain the scope and function of the Medical Records Department (MRD). What role does MRD play in quality assurance and medico-legal support ? 15
4. Discuss Disaster Management in hospital. What preparedness measures are essential for handling mass casualty situations ? 15
5. Write short notes on any *five* of the following : 5×5=25
 - (a) Job description of nursing services in organizations and administration

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- (b) Medical Gas Pipeline System-Safety features.
- (c) Importance of Blood Transfusion Services in Tertiary Hospital.
- (d) Central Sterile Supply Services (CSSD)– functions and workflow.
- (e) Key components of Fire Safety Management in hospital.
- (f) Pharmacy Services and Rational Drug use.
- (g) Linen and Laundry Services– significance in infection control.

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