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MMPB-003

**MASTER OF BUSINESS
ADMINISTRATION
(BANKING AND FINANCE)
(MBF)**

Term-End Examination

June, 2026

**MMPB-003 : INFORMATION TECHNOLOGY
AND DIGITAL BANKING**

Time : 3 Hours

Maximum Marks : 100

Note : (i) Attempt any **five** questions.

(ii) All questions carry equal marks.

1. What is Data Management ? How is it relevant in banking ? Explain different methods of managing data ? 20

2. Explain the importance of information systems in today's banking ? What steps need to be taken to keep them relevant in the fast changing banking environment ? 20
3. What are Digital Payments Systems ? How have digital payments impacted payment systems ? What are the features of Digital Payment ? 20
4. What are alternative delivery systems in banking ? What are the advantages of alternative delivery channels ? Discuss. How have the alternate delivery channels changed banking scenario ? 20
5. What are the various initiatives taken by the Reserve Bank of India (RBI) in introducing and developing information technology in banking industry ? 20
6. Describe network types, including components, devices, protocols and other equipments ? 20

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7. What are Retail Payment Systems ? Explain different payment systems that are used in India. 20
8. Write short notes on any *four* of the following : 4×5=20
- (a) ATMs and their different classifications
 - (b) Network security
 - (c) Banking correspondents
 - (d) RTGS
 - (e) Unclaimed deposits

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