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MTTM-002

**MASTER OF TOURISM AND
TRAVEL MANAGEMENT
(MTTM)**

Term-End Examination

June, 2026

**MTTM-002 : HUMAN RESOURCE PLANNING
AND DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

***Note :** Attempt any **five** questions in about
600 words each. All questions carry equal
marks.*

1. Define Human Resource Planning. Illustrate the need and process of HRP in tourism industry. 20
2. Elaborate the qualitative and quantitative dimensions of HRP and their role in Human Resource and Development in Tourism. 20
3. Define Job Evaluation. Describe the objectives, need and techniques of Job Evaluation. 20
4. As an HR manager, prepare a job analysis of tour manager of a large scale travel agency. 20

5. Write notes on the following in about

300 words each :

10+10

(a) HR Manpower Forecasting

(b) MIS

6. Define Human Resource Audit. Describe

its objectives, need and scope in

HRM.

20

7. Write notes on the following in about

300 words each :

10+10

(a) HRD System

(b) HR Accounting

8. What is Task Analysis ? Elaborate the need

and process in Human Resource

Management.

20

9. Define HRD. Illustrate the importance and role of HRD in service sector. 20
10. Elaborate various emerging HRD practices in Indian tourism industry. 20

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