

**QUALIFICATION PACK NURSE
MANAGER (QPNM)**

Term-End Examination

June, 2026

**NMN-102 : MANAGEMENT OF HOSPITAL
PUBLIC HEALTH SERVICES AND
EDUCATIONAL INSTITUTIONS**

Time : 3 Hours

Maximum Marks : 70

Note : (i) Attempt any **fourteen** questions.

(ii) Follow word limit 5 marks–**500-600**
words.

(iii) Support answers with examples

Note : Attempt any *fourteen* of the following :

1. Describe any *ten* factors for good ward/department management. 5
2. Explain the selection process of nursing staff. 5

3. (a) Explain meaning of supportive supervision.
(b) Differentiate between traditional and supportive supervision approach. 2+3
4. Describe steps of performance appraisal. 5
5. Describe the role of a nurse manager in a hospital OPD. 5
6. Describe the responsibilities of a nurse manager in record keeping and reporting in IPD. 5
7. Describe the following about critical care units : 2+3
 - (a) Staffing of Nurses
 - (b) Disinfection
8. Describe the challenges faced by nurse manager in labour room. 5
9. Describe role and responsibilities of Senior Nursing Officer in Operation Theatre for material management. 5
10. Discuss the role of Nursing Officer in 'Red Area' of Trauma unit. 5

11. Describe the work flow in CSSD in hospital. 5
12. Explain the security arrangements in hospital. 5
13. Explain the importance of computerization of pharmacy and stores in hospital. 5
14. Describe the role of nurses in lab-services. 5
15. Explain concept of Tele-medicine services at Ayushman Arogya Mandir. 5
16. Describe the steps of management of outbreak of a disease. 5
17. Describe physical facilities for college of Nursing. 5
18. Explain need for guidance and counselling services for students in nursing college. 5

× × × × ×