

QUALIFICATION PACK NURSE

MANAGER (QPNM)

Term-End Examination

June, 2026

**NMN-103 : MANAGEMENT OF RESOURCES
AND QUALITY ASSURANCE**

Time : 3 Hours

Maximum Marks : 70

Note : (i) *Attempt any 14 questions.*

(ii) *Follow word limit 5 marks : 500 to 600 words.*

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1. Describe need for human resource management in healthcare. 5
 2. Describe the responsibilities of nurse manager while preparing duty roster for nurses. 5
 3. Explain the benefits of in-service training for employees of hospital. 5

4. Describe role of nurse manager in organizing and implementing staff development programme. 5
5. Describe inventory control methods in the hospital. 5
6. Explain meaning of the following terms :
2+1+1+1=5
 - (a) Materials Management
 - (b) Demand Forecasting
 - (c) Reverse Logistics
 - (d) First in-First out method
7. Describe the indent procedure for nurse managers in the ward. 5
8. Discuss the responsibilities of nurse managers in management of medicines. 5
9. Describe responsibilities of Quality Assurance Team in hospital. 5
10. Describe the following quality assurance tools : 2+2+1=5
 - (i) Checklist
 - (ii) Audit
 - (iii) Digital Dash-board

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| 11. Describe types of nursing audit. | 5 |
| 12. Describe purposes of Nursing Excellence Standards by NABH. | 5 |
| 13. Describe benefits of patient safety in hospital. | 5 |
| 14. Explain components of patient safety assessment. | 5 |
| 15. Describe the health concerns related to antimicrobial resistance. | 5 |
| 16. Explain the need for patient safety implementation framework by Government of India. | 5 |

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